The Acropolis, Athens

To Book Call Luxury Trains on +44 (0)333 405 0192
Absorb the unique blend of culture, ancient tales and architectural treasures on this fascinating voyage aboard the Golden Eagle Danube Express.

Meandering through verdant landscapes and along turquoise coastlines, this exclusive rail cruise delivers an enthralling exploration of the Balkan nations and neighbouring Greece.

Encompassing six countries over 11 enchanting days, our rail adventure samples a taste of the eclectic cultures and customs found across Central and Southern Europe. Venturing through the intriguing countries of the former Yugoslavia, we look to unearth the rich past of this captivating region. Indelibly marked by the poignant conflicts of recent and ancient history we discover the remarkable and inspiring resilience of Sarajevo and Mostar and explore the lasting influences on neighbouring Belgrade.

At either end of this incredible itinerary are two of the most historically rich capital cities in Europe. Staying at the iconic 5-star Hotel Grand Bretagne in Athens, situated in the heart of the city with breathtaking views of the fabled Acropolis, we spend two days exploring the cradle of western civilisation, where ancient landmarks jostle together with bustling neighbourhoods. Equally as enchanting is the city of Budapest, with its stunning collection of baroque, neoclassical and art nouveau buildings.

Join us and experience the romance of rail on this exclusive voyage, between the beautiful cities of Budapest and Athens, and through the sumptuous scenery of Central and Southern Europe, absorbing the classical culture and architectural masterpieces of some of Europe’s most magnificent cities and medieval towns that are steeped in history.
HELLENIC TREASURES
BUDAPEST - ATHENS / ATHENS - BUDAPEST

TOUR SCHEDULE

Budapest - Athens
24 June – 4 July, 2017

Athens - Budapest
1 July – 11 July, 2017

ACCOMMODATION

2 nights in Budapest | 6 nights on board Golden Eagle Danube Express | 2 nights in Athens

DAILY TOUR ITINERARIES

Southbound
Day 1 Budapest
Day 2 Budapest
Day 3 Budapest & Keszthely
Day 4 Ljubljana
Day 5 Sarajevo & Mostar
Day 6 Belgrade
Day 7 Belgrade
Day 8 Thessaloniki
Day 9 Athens
Day 10 Athens
Day 11 Athens

Northbound
Day 1 Athens
Day 2 Athens
Day 3 Athens
Day 4 Thessaloniki
Day 5 Plovdiv & Sofia
Day 6 Belgrade
Day 7 Mostar & Sarajevo
Day 8 Ljubljana
Day 9 Keszthely & Budapest
Day 10 Budapest
Day 11 Budapest
On arrivals day in Budapest, where you will be met and transferred to the Four Seasons Hotel Gresham Palace for a two-night stay. Enjoy a welcome reception dinner in the elegant surrounds of this art nouveau landmark where you can meet your fellow travellers on this highly anticipated journey.

Budapest is actually two cities separated by the Danube. The old city of Buda and the imposing Royal Palace, dominates the city with stunning views across the Danube to the commercial heart of Pest. Our city tour includes the Royal Palace, St. Mathias Church and a panoramic view of the city from Gellert Hill. We will also see the Citadel, the Opera House, St Stephen’s Cathedral, Heroes Square and the City Park. The rest of the day is at leisure where you can stroll along the banks of the Danube, visit the historic Great Market Hall with its endless variety of delicious foods and wines or head to one of the city’s famous thermal baths for a rejuvenating dip. Alternatively, you can relax at the hotel and indulge in the hotel’s luxurious spa with infinity-edge pool or make use of the state-of-the-art fitness centre.

On the morning of Day 3 we enjoy a morning drinks reception in the impressive Royal Waiting Room at Budapest Nyugati station before boarding the Golden Eagle Danube Express for our departure. Settle in to your cabin as we head to Keszthely on the western shore of Lake Balaton.

At Keszthely we take a tour of the Festetics Palace, a beautiful Baroque palace built on castle ruins in 1745 and expanded 150 years later. In addition, we will enjoy a relaxing boat cruise on the calm waters of Lake Balaton.

Today we enjoy a full day in the beautiful Slovenian capital city of Ljubljana as well as visiting the surrounding region. We begin at Predjama Castle, perched on a cliff high above the beautiful Inner Carniola region. Explore the chambers and stairwells and learn about the castle’s most famous resident, Erazem of Predjama. Then, we continue to Postojna Cave as we ride a minitrain deep into the famous cave and tour the ethereal network of stalactites, stalagmites and caverns.

From here we return to the city and discover Ljubljana, a delightful combination of ancient architecture and a youthful culture. Our afternoon tour includes visits to Preseren Square, Three Bridges and Dragon Bridge.
SARAJEVO & MOSTAR
Bosnia & Herzegovina

Early morning arrival into the Bosnian capital of Sarajevo which is an intriguing blend of Eastern and Western culture; it has mosques and minarets, an ancient bazaar and an atmospheric old Turkish quarter. Discover the city's poignant history through a truly absorbing tour as we visit the location of the assassination of the Heir-Apparent to the Austro-Hungarian throne, Archduke Franz Ferdinand, that triggered the First World War and the more recent horrors of the Balkan War.

Following a light lunch, this afternoon we travel along a very scenic railway line to the historic city of Mostar, the crossroads of many civilizations, cultures and three religions. Mostar was one of the most important cities of the Ottoman Empire. The town's renowned stone arch bridge linking the Christian and Muslim areas was rebuilt in the summer of 2004. We also visit Turkish House and the mosque before walking through the narrow, bazaar streets, where you can shop for traditional souvenirs and handicrafts.

BELGRADE
Serbia

Arrive this morning in the Serbian capital, Belgrade. Located at the strategic meeting point of the Danube and Sava Rivers, this truly cosmopolitan city has fortifications dating from Celtic times, medieval tombs and Turkish baths.

We spend a full day here and our comprehensive morning city tour passes the Belgrade Fortress, Town Hall, Republic Square, Knez Mihajlova Street, the main shopping area, and includes a visit to Tito's memorial and St. Sava Church, the largest orthodox church in the Balkans. In the afternoon after a traditional lunch in a local restaurant we visit the excellent Tesla Museum which honours the life and works of the mechanical engineer and inventor Nikola Tesla. He is best known for many revolutionary contributions in the field of electricity and magnetism in the late 19th and early 20th centuries.

PLOVDIV & SOFIA
Bulgaria

The second largest city in Bulgaria after Sofia, ‘The City of Seven Hills’ is one of the oldest cities in Europe with more than 200 known archaeological sites. We spend the morning here exploring the Roman Forum and Amphitheatre and visiting the charming Old Town including its medieval walls and Ottoman baths. We enjoy lunch on the train as we travel the short distance from Plovdiv to Sofia.

The site of Bulgaria’s modern capital, at the foot of Mt Vitosha, Sofia was first occupied by the Thracian tribe of Serdi. On our afternoon tour we will visit sections of the Roman wall, admire the ancient church of St George, the golden domed Alexander Nevsky Cathedral and the Turkish Bashi Mosque.

THESALONIKI
Greece

This morning we arrive into the city of Thessaloniki, situated around an arc of coastline at the top of the Thermaic Gulf of the Aegean. We soak up the atmosphere of this vibrant city by heading to see the 15th century White Tower, the emblem of the city before heading out into Central Macedonia to sample local cuisine and wine. Later, we will head to the coast to enjoy scenery from the water and to learn more about the region's former place in the Ottoman Empire.

ATHENS
Greece

An early afternoon arrival into Athens on day 9, our final stop for the Golden Eagle Danube Express. We spend two nights at the Hotel Grande Bretagne. With breath-taking views of the fabled Acropolis, Syntagma Square and the Parliament, Lycabettus Hill or the original Olympic Stadium, the award-winning 5-star hotel offers an unrivalled perspective of Athens’ mythical history. Situated right in the heart of the city since 1874, the landmark hotel is within walking distance of exclusive shopping areas, museums and the business district.

There is much to reveal on our city tour of Athens on day 10. The stunning Acropolis and its museum whisk us back to a time of expansion and empire. Following an al fresco lunch at a local taverna, we head in the afternoon to the coast. We pass the affluent beach towns of Glyfada, Vouliagmeni and Varkiza on our way to Cape Sounion where the marble pillars of the Temple of Poseidon are silhouetted in the late afternoon sun. We enjoy an elegant Farewell Dinner overlooking the Acropolis from the hotel Roof Garden, a fitting end to a memorable rail journey.
ATHENS, Greece

We spend two nights at the Hotel Grande Bretagne. With breathtaking views of the fabled Acropolis, Syntagma Square and the Parliament, Lycabettus Hill or the original Olympic Stadium, the award-winning 5-star hotel offers an unrivalled perspective of Athens’ mythical history. Situated right in the heart of the city since 1874, the landmark hotel is within walking distance of exclusive shopping areas, museums and the business district. We enjoy an elegant welcome dinner overlooking the Acropolis.

There is much to reveal on our city tour of Athens on day 2. The stunning Acropolis and its museum whisk us back to a time of expansion and empire. Following an al fresco lunch at a local taverna, we head in the afternoon to the coast. We pass the way to Cape Sounion where the marble pillars of the Temple of Poseidon are silhouetted in the late afternoon sun.

Late morning on Day 3 we join our private train, the Golden Eagle Danube Express, to begin our long-awaited rail adventure to Budapest.

THESSALONIKI, Greece

This morning we have a full day to explore the Thermaic Gulf of the Aegean. We start in the vibrant city of Thessaloniki to see the 15th century White Tower, the emblem of the city. We’ll then head out into Central Macedonia to sample local cuisine and wine followed by time to learn more about this former centre of the Ottoman Empire.

PLOVDIV & SOFIA, Bulgaria

Plovdiv, known as ‘The City of Seven Hills’ is the second largest city in Bulgaria and one of the oldest cities in Europe with more than 200 known archaeological sites. We spend the morning here exploring the many sights in the charming Old Town including its ancient theatres, medieval walls and Ottoman baths.

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MOSTAR & SARAJEVO
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This morning we tour the historic city of Mostar, the crossroads of many civilizations, cultures and three religions. Mostar was one of the most important cities of the Ottoman Empire. The town’s renowned stone arch bridge linking the Christian and Muslim areas was re-built in the summer of 2004. We also visit Turkish House and the mosque before walking through the narrow, bazaar streets, where you can shop for traditional souvenirs and handicrafts.

LJUBLJANA
Slovenia

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KESZTHELY & BUDAPEST

Hungary

We arrive early morning to Keszthely where we take a tour of the Festetics Palace, a beautiful Baroque palace built on castle ruins in 1745 and expanded 150 years later. In addition, we will enjoy a relaxing boat cruise on the calm waters of Lake Balaton.

Lunch on board for the final time before a late afternoon arrival into the romantic and historic Hungarian capital, Budapest, located on the banks of the magnificent Danube where there is a welcome reception in the Royal Waiting Room at Budapest Nyugati station, before transferring for a two-night stay at the five-star Four Seasons Gresham Palace, located centrally, opposite the renowned Chain Bridge. Budapest is actually two cities separated by the Danube. The old city of Buda and the imposing Royal Palace, dominates the city with stunning views across the Danube to the commercial heart of Pest. Our city tour today includes the Royal Palace, St. Mathias Church and a panoramic view of the city from Gellert Hill. We will also see the Citadel, the Opera House, St Stephen’s Cathedral, Heroes Square and the City Park.

Following breakfast on the final day in the hotel you will be transferred to the airport for onward departure transfers. There is also an option to extend your stay in Budapest for additional nights to explore more of this fascinating city.
Presenting two exclusive journeys between the charming cities of Venice and Paris, these 15-day tours offer remarkable scenery, unforgettable experiences and an enriching exploration of some of Europe’s most fascinating cities.

Combining exclusive tastings at Grand Marques champagne houses and some of the region’s most prestigious wine cellars, with decadent dining and signature experiences, this incredible rail journey is bound to satisfy your senses.
Indulge in gourmet cuisine, fine wines and ancient culture as we explore some of the world’s finest wine producing regions aboard the *Golden Eagle Danube Express*

**WESTBOUND TOUR**

BUDAPEST • KESZTHELY • VIENNA • MELK • VERONA • MONTE CARLO
GRASSE • TOULON • AVIGNON • TAIN L’HERMITAGE • BEAUNE • EPERNAY • REIMS • PARIS

**GOLDEN EAGLE DANUBE EXPRESS**

To Register Your Interest In This Tour Please call
Luxury Trains on +44 (0)333 405 0192
WHAT IS INCLUDED IN THE PRICE?
All accommodation as per the itinerary - both on board the train and in hotels; all meals starting with dinner on the first day; a generous allowance of wine, beer, soft drinks and tea and coffee with all lunches and dinners both on and off the train; all arrival and departure transfers; guided off-train sightseeing excursions; the services of experienced tour leaders; all gratuities; and a doctor travelling with the group.

WHAT IS NOT INCLUDED IN THE PRICE?
International and domestic airfares (unless part of the itinerary); visa and excess baggage charges; insurance. Personal expenses such as drinks in the Bar Lounge Car or laundry. On some tours there may also be an occasional optional activity that needs to be paid for locally.

ACCESS TO WI-FI
Wi-Fi is not available on board our trains, with the exception of the new Superior Deluxe cabins, but it is often available and free to use in the off-train restaurants we use. Our tour manager will advise you in advance when Wi-Fi will be available, and will inform you of any necessary passwords for access.

PASSPORT AND VISA INFORMATION
It is your responsibility to be in possession of a valid passport and visa for your trip. A passport with a minimum of 6 months validity is required for all our rail tours. Many of the remote and exotic countries we visit require visas. Visa costs are not included in the price of the tour and these must be purchased independently. This can often be an involved and time consuming process and, as this is such an important aspect of your holiday, we can assist you with advice and any supporting documentation. We do not take any responsibility for any passengers in possession of incorrect or invalid visas. Please contact our Customer Services department for help and information. For customers in the United Kingdom we can put you in contact with our recommended visa support agency.

INSURANCE
It is a booking condition that you must be fully insured for any medical expenses that may be incurred whilst travelling. You will be asked to provide us with the name of your insurer and your policy number together with the 24-hour medical emergency assistance contact number. We will require this information at least six weeks prior to travelling with us.

VACCINATIONS
As our rail journeys visit areas of developing countries, we strongly advise that you consult your doctor or a medical centre for specific health advice.

ON BOARD DOCTOR
We provide a doctor on board all our tours who is available 24-hours a day. They carry a fully stocked medical kit but it is your responsibility to ensure that you obtain any vaccinations, prescribed and precautionary medicine for the countries you are visiting before travelling with us.

INTERNATIONAL & DOMESTIC FLIGHTS
Flights are not included (unless part of the itinerary) but we can advise fares and book them for you if the flights originate in the UK. Please note that we do not advise that you book flights more than 60 days in advance of the tour departure date (see Booking Conditions).

HOTEL ACCOMMODATION
Hotel accommodation as described in the tour itinerary is included in the price of the tour. Room upgrades are available on request, subject to availability and at an additional cost.

ITINERARIES
Accommodation and tour itineraries are subject to change at any time due to circumstances beyond our control. Every effort will be made to operate tours as advertised and as per the rail timings received.
SPECIAL REQUESTS
We pride ourselves on offering you a personalised and knowledgeable service and will make every effort to meet any of your special dietary, room or travel requests. Also we are very happy to cater for any special occasion or anniversary that you are celebrating whilst you are with us. Please advise us at the time of booking.

SINGLE TRAVELLERS
Many of our guests are single travellers and of course passengers travelling as small groups, families, couples or singles are all equally welcome.

GRATUITIES
All gratuities are included in the tour price and we strongly encourage passengers to refrain from offering gratuities to crew/hoteliers/drivers etc. We would prefer passengers to inform our management of any exceptional service received, and we will reward accordingly.

LANGUAGE
The primary tour language will be English. French, German and Spanish speaking guides are available on request at an additional cost. Please contact us for more information. Other languages may be available on request.

MEETING POINTS
Details of hotel/airport meeting points will be printed on the departure packs that will be sent to you one month prior to departure.

MINIMUM PASSENGER REQUIREMENTS
All our rail tours require a minimum number of passengers to operate. Should this not be reached, we will offer an alternative tour. If no alternative is suitable a full refund will be offered.

TRAVELLER HEALTH CONDITIONS
To get the most out of our tours, passengers must be able to walk at least a mile per day at normal walking speed. The traveller represents that neither he/she has any physical or mental condition or disability that could create a hazard to him/herself or other members of the tour.

We reserve the right to refuse travel to anyone who, in the opinion of the tour doctor or tour manager would be incapable of completing the tour or would cause unacceptable delays to the rest of the group. In these circumstances there would be no refund for any unused part of the tour. If in doubt, please call us for advice.

PROFESSIONAL AND FULLY PROTECTED
Air holiday packages that include air booked with Golden Eagle Luxury Trains Ltd are ATOL protected with the Civil Aviation Authority. Our ATOL number is 3408. You can be confident that, in the unlikely event of our insolvency, all monies paid to us in advance of booking will be refunded or, if necessary, arrangements made for repatriation if you are already abroad.

BOOKING CONDITIONS
Our full booking conditions can be found on pages 58 - 59.

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The programmes we offer are carefully designed to balance generous amounts of relaxation, while voyaging across the vast landscapes of Russia, Central Asia and China with sightseeing that opens a window into the soul and spirit of the places and communities we visit. For more details please contact Golden Eagle Luxury Trains or visit our website.
BOOKING CONDITIONS

In these booking conditions references to “we”, “our” or “us” are to Golden Eagle Luxury Trains Limited a company registered in England and Wales (02067149) whose registered office is at Denzil House, Durham Road, Altrincham, Cheshire WA14 4QF. Our VAT number is 603 543485. Please read carefully the following conditions. These conditions apply to all bookings of Scenic Tours and these Booking Conditions, references to ‘you’ or ‘your’ include the first named person on the booking and all persons on behalf of which a booking is made or transferred.

PLEASE LET US KNOW IF YOU NEED AN ALTERNATIVE VERSION OF THESE BOOKING CONDITIONS SUCH AS LARGE PRINT, BRAILLE OR CO.

1 QUALITY STANDARDS & FLEXIBILITY
1.1 We aim to avoid surprises or disappointment by informing you of the following matters at this stage and if you have any doubts or concerns please Raise these with us. Most customers acknowledge these matters as part of the travelling experience.

1.2 Please be aware that some of the facilities you encounter on our tours may not be to the standard which you may find in a comfortable hotel or train and trains of a similar use. We often travel in areas which, relatively speaking, have seen few tourists and the infrastructure is often not fully developed. Whilst every effort will be made to ensure that areas are well organized and protected from unnecessary commercial exploitation, it is impossible for us to guarantee that you will not meet other tourists and the infrastructure is often not fully developed. Whilst we will always try our best to stick to the planned itinerary, we reserve the right to alter or change the planned itinerary with changes to your itinerary, our clients should anticipate changes being required.

2 CONFIRMATION OF BOOKING
2.1 When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the terms of these Booking Conditions. We do not accept a booking and no contract shall come into existence unless we receive your deposit payment (if booking within 60 days of departure) confirm your booking in writing (the “Booking Confirmation”) and if appropriate, we receive a signed Booking Form. The Booking Form, these Booking Conditions, and any other written information we brought to your attention before we confirmed your booking, form the basis of the contract between us. If your confirmed arrangements include a flight, we (or if we arranged your flight, the relevant airline or its agent) will issue you with an ATOL Certificate.

2.2 A Booking Confirmation and ATOL Certificate will be sent to you in writing by us or by our ATOL Holders to the person who made the booking (the “ATOL Holder”) and to you or your agent upon receipt of the Booking Form (if appropriate) and deposit. The Booking Confirmation will specify exactly what has been requested by you or your travel agent and you must check the Booking Confirmation and ATOL Certificate and advise us, or your travel agent, immediately in the event of any error as changes cannot be made later.

2.3 Any money paid to an authorised agent of ours in respect of a booking will be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent’s obligation to pay to us for so long as we do not fail financially, if we fail financially, any money held at that time by the agent or subsequently accepted from the consumer by the agent, is and continues to be held that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

2.4 Please ensure that you are aware of any special requirements when making your booking (such as those relating to your health and medical conditions and any雍的斜体字标题 took on the page, which is not part of the question or answer.) with us, we have not been able to obtain the balance of your tour costs at the time of booking, we will only be able to do this by ensuring that any insurance you have either taken out or have been advised to take out is sufficient to cover all your personal requirements in the event of any error as changes cannot be made later.

2.5 We are unable to accept a booking for a disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to accommodate you as the suitability of your chosen arrangements. We may require you to produce a doctor’s certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will not confirm your booking and no applicable cancellation charges will be made when we become aware of these details.

3 TRAVEL INSURANCE
3.1 It is a condition of your booking and your responsibility to ensure that you have sufficient and valid travel insurance to cover your booking with us. We reserve the right to decline your booking if adequate proof of travel insurance and no travel insurance is not provided to us when requested in accordance with clause 3.2 below. Please note that we do not check individual policies for suitability. Upon request, we will form a broker to advise you on your travel insurance broker; however, we make no recommendation as to the suitability, and accept no liability whatsoever in relation to such insurance brokers and/or the travel insurance providers in respect of the insurance that the insurance fully covers all your personal requirements including cancellation charges, pre-existing medical conditions, medical expenses and repatriation in the event of accident or illness. You must supply us with the name and telephone number of your insurers, your policy number and the 24 hour medical emergency telephone number at least six weeks prior to travel. Any instance of a claim (or if you have supplied incorrect policy information) your insurers’s refusal to settle a claim will be made in writing by the person who made the booking in accordance with Clause 2.1 or your travel agent. We reserve the right to further charge to cover any costs and fees we incur. You should be aware that these costs may increase the closer to the tour departure date that changes are made and therefore any request for a change should be made as soon as possible.

4 PAYMENT & PRICE VARIATION
4.1 We reserve the right to confirm the prices of tours shown in our brochure and on our website at any time. You will be advised of the current price of the tour prior to the Booking Confirmation. We also reserve the right to confirm the prices of tours at the time of booking. We will confirm the prices of your confirmed bookings immediately before departure. We may make payment of the deposit required within 7 days of receiving our initial invoice (or full payment if booking within 60 days of departure). The initial invoice is not a booking confirmation but simply a request from us for payment of the deposit and cannot be cancelled dependent on the tour and cabin type. The deposit amounts are indicated for each tour on the price grid, but may be subject to change and you will be notified of the exact deposit amount before you confirm your booking. If you do not pay the deposit within 7 days of the receipt of your invoice, we will not accept your booking.

4.2 We accept payment by cheque, credit card, debit card and bank transfer. If you pay by credit card, a charge of 2% will apply for all transactions (no charge will be applied for payments made by cheque or debit card).

4.3 If you do not supply the correct credit or debit card billing address and/or card number, the terms of your booking may be voided. If you do not supply the correct credit or debit card billing address and/or card number, the terms of your booking may be voided. If you do not supply the correct credit or debit card billing address and/or card number, the terms of your booking may be voided.

4.4 If you book your tour for a period of 60 days or more you have the right to cancel your booking and have your deposit refunded. If you book your tour for a period of 60 days or more you have the right to cancel your booking and have your deposit refunded. If you book your tour for a period of 60 days or more you have the right to cancel your booking and have your deposit refunded.

4.5 When the price of your chosen arrangement has been confirmed, you have the right to request any changes to your booking and will be met. Failure to meet any special request will not be a breach of any contract.

5.1 To Book Call

5.2 If you book your tour for a period of 60 days or more and change your mind, you have the right to cancel your booking and have your deposit refunded. If you book your tour for a period of 60 days or more and change your mind, you have the right to cancel your booking and have your deposit refunded. If you book your tour for a period of 60 days or more and change your mind, you have the right to cancel your booking and have your deposit refunded.

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6 CANCELLATION OF A TOUR
6.1 A cancellation of a booking must be made without delay, in writing and be signed by the person who made the booking and only in accordance with Clause 2.1. The date on which your cancellation is confirmed is the date on which your booking is cancelled and not the date your booking was confirmed. You have 14 days from the date the issue date printed on the surcharge invoice, whichever is later. Should you wish to cancel your booking and no applicable cancellation charges will be made when we become aware of these details.

7.2 If your tour becomes necessary you may either: (a) accept the changes; (b) accept an alternative tour of a comparable standard from us if we have a suitable tour available (we will refund the price difference if a tour of lower price is taken); (c) accept an alternative holiday of a superior standard from us if a suitable tour is available provided that you pay the price difference;
8 OUR CANCELLATION OF A TOUR
8.1 We reserve the right in any circumstances to cancel your tour (including but not limited to where the minimum number of travellers required to operate the tour have not been reached) and in this event we will give you a full refund of all the money that you have paid to us in relation to the cancelled tour. We will not cancel your trip less than 60 days before scheduled tour departure date except for reasons of Force Majeure and/or circumstances beyond our reasonable control (such as any war or terrorist activities (threatened or actual), riot, civil unrest, closure of airports, industrial action (threatened or actual), stoppage or suspension of services provided by rail, road or air for mechanical, weather, health conditions, changes or cancellation of air, rail, sea or rail services or any other events outside our reasonable control).

8.2 We will reserve the right on occasions (at our sole discretion) due to the nature of the tour for which we have been engaged to make amendments on the tour, to provide cabin upgrades for selected passengers without additional charge. Such cabin upgrades are not guaranteed, cannot be requested and may only be notified on the final day of the tour.

8.3 We and our agents at all times reserve the right to make such substitutions in relation to aspects of the tour for mechanical, operational or other reasons beyond our reasonable control (such as any war or terrorist activities (threatened or actual), riot, civil unrest, closure of airports, industrial action (threatened or actual), stoppage or suspension of services provided by rail, road or air for mechanical, weather, health conditions, changes or cancellation of air, rail, sea or rail services or any other events outside our reasonable control).

8.4 We will pay you reasonable compensation for cancelling a tour save where it is done for (i) unusual and unforeseeable circumstances beyond our reasonable control (and which could not have been avoided even if all due care had been exercised), (ii) your failure to pay the full balance of the price of the tour or (iii) (because our tours are based upon an economic minimum number of passengers) if a minimum number of travellers is not reached. We recommend that you take out insurance with cancellation cover and do not make arrangements incidental to the tour more than 60 days prior to scheduled tour departure date.

9 TRAIN SCHEDULES & FLEXIBILITY
9.1 Occasionally operational, mechanical or other reasons beyond our control can cause delays resulting in rescheduling, reducing or cancelling certain parts of the journey and shortening or extending our overall schedules on the train. To provide maximum flexibility for our passengers we will provide limited flexibility to contact us immediately upon receipt of your travel documents in the event that they contain any errors.

9.2 Baggage allowance
10.1 baggage allowances will be issued after receipt of us the full price or full balance for the tour and not normally later than 14 days prior to departure. Tickets are usually available on departure when a booking is made within 7 days of departure. Please take your Booking Confirmation with you when you travel.

10.2 Baggage allowance
Airline baggage allowances can vary depending upon the airline and we recommend that you check your airline’s baggage allowance before you travel. Contact the relevant airline in advance. Baggage maximum weight limits on trains, used for our tours are 40kg per person which should not be exceeded without prior approval.

10.3 Where private rail aircraft is included in the tour itinerary there will be a baggage maximum weight limit which will be advised to you approximately 90 days prior to the tour departure date.

11 VISAS, AIR TICKETS & PASSPORTS
11.1 Your tour has included all the requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and or Consulates, however general information on visa and passport requirements which apply to British Citizens is set out in our tour update letter.

11.2 Generally a full passport with at least 6 months validity from the end of the tour is required for all our tours. However, it is your responsibility to check your passport, visas and air tickets to ensure that they have been issued correctly for the correct dates and to advise us, or your travel agent, immediately in the event of any errors. Any guidance you provide is given in good faith however you and other members of your party should ensure that you obtain all the necessary documentation and visas prior to departure as we accept no responsibility if you cannot travel or for the delayed arrival of entry into the country, or if, because of our failure to provide the correct documentation and/or you have not complied with any passport, visa or immigration requirements. Any repatriation charges will be the responsibility of the passengers.

12 TRAVEL DOCUMENTS
12.1 Travel documents will be issued after receipt by us of the full price or full balance for the tour and not normally later than 14 days prior to departure. Tickets are usually available on departure when a booking is made within 7 days of departure. Please take your Booking Confirmation with you when you travel.

14 OUR LIABILITY TO YOU
14.1 We will accept responsibility for the arrangements we agree to provide or arrange for you as an “organiser” under the Package Travel, Package Holidays and Package Tours Regulations 1992 as set out below. Subject to these booking conditions, if we or our suppliers negligently perform or arrange the services which we are obliged to provide for you and as a result of this we fail to provide any service promised in our brochure, you will have the protection of the Package Travel, Package Holidays and Package Tours Regulations 1992.

14.2 On the other hand, if we or our suppliers negligently fail to perform any service promised in your brochure, you will have redress under the Package Travel, Package Holidays and Package Tours Regulations 1992.

14.3 We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense or other sum(s) of any description: (a) which on the basis of all the circumstances of the case is a chargeable expense or (b) which in our reasonable opinion is not chargeable.

14.4 We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense or other sum(s) of any description: (a) which on the basis of all the circumstances of the case is a chargeable expense or (b) which in our reasonable opinion is not chargeable.

14.5 Where your tour is covered by the Package Travel, Package Holidays and Package Tours Regulations 1992, the Hotel Guarantee Scheme or any other statutory protection you are entitled to compensation through our package tour provider or the supplier of the tour. If you have purchased travel insurance, you should refer to the insurance policy for any rights you may have against your insurer.

15 FLIGHT DELAYS AND HELP & ASSISTANCE
15.1 If you or any member of your party misses your flight or other transport arrangements, or if your flights are delayed, we cannot be held responsible for delays of more than 3 hours, for the reason(s) stated above, if you contact us and the airline or other transport supplier concerned immediately. The Hotel Guarantee Scheme does not cover losses of or damage to any luggage or personal possessions on the aircraft, in transit or at the airport which is not a chargeable expense or (b) which in our reasonable opinion is not chargeable.

15.2 We limit our acceptance of liability to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the regulation as if (for the purposes only) we were a carrier.

15.3 When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the cost of the travel provider or holder for the complaint or claim in question.

15.4 If you have purchased travel insurance which you are entitled to claim against, that you notify any claim to ourselves and our supplier(s) in accordance with the complaints procedure set out in these conditions. You agree to co-operate with us and our supplier in any representative proceedings which we may take against a third party in relation to the non-performance or improper performance of services involved in the case of your claim.

15.5 In circumstances where the carrier is liable to you by virtue of a contract you will be the owner of the excursion or tour and not with us. We are not responsible for the provision of such excursion or tour or for anything that happens during the course of the provision by the carrier unless we were at fault.

15.6 Under EU law you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will be available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your tour cost from us.
to cancel any other arrangements even where those arrangements have been paid for by you or your travel agent.

15.3 We cannot accept liability for any delay which is due to any of the reasons set out in clause 18 of these booking conditions (which includes any delay in the departure of any tour or passenger(s) on any flight, for example, fails to check in or board on time).

15.4 The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your ticket which will be dispatched to you by approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If any friendly advice tickets have been dispatched we will contact you as soon as we can to let you know.

15.5 Please note the existence of a "Community List" (available for inspection at http://ec.europa.eu/transport/airline/list.htm) detailing airlines that are subject to an operating ban by the EU Community.

15.6 This brochure is our responsibility, as your tour operator. It is not issued on behalf of, or does not commit the airline(s) mentioned herein or any airline whose services are used in the course of your travel arrangements.

16 FORCE MAJEURE

16.1 Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contract is affected by or for any reason is delayed or not performed by any carrier, by air, rail, road or sea, or if air tickets which will be dispatched to you by approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If any friendly advice tickets have been dispatched we will contact you as soon as we can to let you know.

16.2 We provide this security by way of Air Travel Organiser's License (APC) we pay to the CAA. This charge is included in our advertised price. Not all holiday or travel services offered and sold by us will be protected by the APC licence. APC protection varies depending on who is selling the service. Please check with customers who book and pay in the United Kingdom. We, or the suppliers identified on your APC Certificate, will provide you with the services listed on the APC Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvent, an alternative travel holder may provide you with the services you have bought (at no extra cost to you). You agree to accept the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid to you under your contract to that alternative ATOL holder. However, in no circumstances will it be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your APC, become insolvent, then your money will be refunded to you by the ATOL scheme. This means that in the unlikely event that we have to cancel any of your arrangements after you have paid for them, the refund arrangements made by the ATOL scheme will apply to your booking.

17 SAFETY ON RAIL TOURS

17.1 Railways are busy and potentially dangerous places. If you are not used to rail travel you should be prepared for the speed of change and stops at designated stations, or visit any railway installation, whether included or not in the tour, on the locomotives, or on any other part of the train not normally visit any railway installation, whether included or not in the tour, on the locomotives, or on any other part of the train not normally to avoid or leave a particular country may constitute Force Majeure.

18 BEHAVIOUR

18.1 As the tour involves travelling in a group you agree to accept the full authority of our designated Tour Manager.

18.2 Passengers are expected to behave in a reasonable manner towards other passengers, our personnel and other persons with whom passengers have contact during our tour. We reserve the right to terminate without notice any tour arrangements of any passenger whose behaviour is such that it does or is likely to be, in our reasonable opinion, or in the opinion of any person in authority, unacceptable, with no accommodation or meals being provided and no refund being payable. In the unlikely event of our insolvent, where you have booked and boarded an international flight from the UK, the EEA or Switzerland and you were not aware of or will amends to refund to you any money you have paid us for your advance booking.

For further information visit the ATOL website at www.atol.org.uk. The price of our flight inclusive arrangements includes the amount of £5 per person as ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Licence. ATOL protection varies depending on who is selling the service. Please check with customers who book and pay in the United Kingdom. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvent, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid to you under your contract to that alternative ATOL holder. However, in no circumstances will it be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL, become insolvent, then your money will be refunded to you by the ATOL scheme. This means that in the unlikely event that we have to cancel any of your arrangements after you have paid for them, the refund arrangements made by the ATOL scheme will apply to your booking.

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To Book Call Luxury Trains on +44 (0)333 405 0192

To Book Call

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