As Eric Newby in his 1977 book
The Big Red Train Ride succinctly stated,

‘The Trans-Siberian is the big train ride.’

THE TRANS-SIBERIAN EXPRESS / FIRST SUMMER TOUR DEPARTS MAY 2020

To book please call Luxury Trains on 0333 405 0192
RAIL CRUISING BY PRIVATE TRAIN

Rail cruising is a fantastic way to absorb the rich culture and cinematic landscape of the country.

The programmes we offer are carefully designed to balance generous amounts of relaxation, while voyaging across the vast landscapes of Russia and Central Asia with sightseeing that opens a window into the soul and spirit of the places and communities we visit.

Thanks to the railway pioneers who drove railroads through some of the most inaccessible areas on earth, rail cruising uniquely allows us access to these remote regions; and whereas ocean cruising takes you to the edge of a country, rail cruising takes you to the very heart of it.

We offer our guests first-class customer service, a romantic exploration of the world’s most remarkable sites and a room with a view that constantly changes. Aboard this luxury hotel-on-wheels you can expect welcoming cabins, fine dining and elegant surroundings – no matter where you choose to explore.

To book please call Luxury Trains on 0333 405 0192
Our rail cruise itineraries are planned and operated exclusively by us and we never lose sight of the little things that really matter to you so that you can experience our Voyages of a Lifetime in a relaxed and informal manner.

Our itineraries are designed to turn dreams of a lifetime into priceless memories and take in some of the most culturally diverse destinations the world has to offer. Whether you have always wanted to discover Siberia’s grand wilderness, Mongolia’s nomadic culture or explore ancient history of the Silk Road, we have created an exclusive range of extraordinary rail cruises.

With Russia and its neighbouring countries changing so rapidly, it remains an immensely exciting time to visit and draw back the veil on a part of the world surrounded by intrigue, myth and legend. Not to mention that it also offers some of the most remarkable and iconic rail journeys in the world.

### UNESCO WORLD HERITAGE SITES VISITED ON OUR TOURS

#### RUSSIA
- Kremlin and Red Square, Moscow
- Architectural Ensemble of the Trinity Sergius Lavra in Sergiev Posad, Moscow
- Ensemble of the Novodevichy Convent, Moscow
- White Monuments of Vladimir and Suzdal
- Historic and Architectural Complex of the Kazan Kremlin
- Lake Baikal

#### CHINA
- Mogao Caves, Dunhuang
- The Great Wall
- Mausoleum of the First Qin Emperor (Terracotta Warriors), Xian
- Imperial Palaces of the Ming and Qing Dynasties (Forbidden City) in Beijing
- Temple of Heaven: An Imperial Sacrificial Altar in Beijing

#### UZBEKISTAN
- Itchan Kala, Khiva
- Historic Centre of Bukhara
- Samarkand – Crossroad of Cultures

#### TURKMENISTAN
- State Historical & Cultural Park ‘Ancient Merv’

#### ARMENIA
- Monastery of Geghard and the Upper Azat Valley, near Yerevan
- Monastery of Haghpat, near Lake Sevan

#### GEORGIA
- Historical Monuments of Mtskheta

To book please call Luxury Trains on 0333 405 0192
A TYPICAL DAY ON BOARD YOUR PRIVATE TRAIN

Each rail cruise is a hand-picked collection of fascinating places, and each day brings a new opportunity for discovery – another chance to explore your world in a personal and meaningful way.

On a typical day the Golden Eagle will travel through the night as you sleep in your private cabin. Disembarking after breakfast the following morning, you will be whisked away by coach or minibus to explore, for example, the sights and sounds of Lake Baikal, Samarkand, Yerevan or the Kremlin and Red Square, and at the end of the day return to the sanctuary of your hotel-on-wheels, greeted by your cabin attendants with complimentary refreshments.

Enjoy a hot shower in your private en-suite bathroom and then, as we set off again to your next destination, settle down with your travelling companions for pre-dinner drinks in the Bar Lounge Car followed by a meal, in one of the two Restaurant Cars, of local specialities and international cuisine, accompanied by a selection of fine wines. There is no need to hurry, the Restaurant Cars accommodate all the guests in a single sitting – so linger over coffee and reflect on the adventures of the day or return to the bar for a night-cap and listen to the resident pianist.

Some days will be spent partly or entirely on board the train, providing an opportunity for guests to watch the landscape unfold. The Golden Eagle offers different on board activities and facilities so you might spend the time taking part in Russian language lessons, attending talks on the local history and culture, trying your hand at bridge, tasting vodkas, improving your photographic skills, or simply soaking up the atmosphere in the Bar Lounge Car.

FREEDOM OF CHOICE TOURING

Customise your journey and enjoy the opportunity to select from an array of Freedom of Choice touring options that best suit your interests. Your off-train excursions will still take in all the major attractions of the places we are visiting but, in featured locations, you will be presented with a variety of activities from which to choose and enjoy a tailor-made experience. In short, it means that your holiday is just that, your very own, and it’s all included in the tour price, with no more for you to pay. All Freedom of Choice tours are booked on board the train, so you don’t need to decide prior to the tours departure. It is the ultimate in flexibility.

We have a full range of Freedom of Choice touring to include hiking around Lake Baikal, cookery classes in Irkutsk and museum visits in Moscow.

Look at the individual itineraries where we are operating Freedom of Choice Touring. Freedom of Choice options may be subject to variations dependent on availability, minimum numbers, finalised train timings and local weather.

TOUR EXTENSIONS

Extend your Voyage of a Lifetime by Private Train™ with one of our fantastic tour extensions.

Our selection of tour extension options includes St Petersburg, Mongolia and the Gobi Desert, the Imperial City of Beijing, Shanghai and the stunning but remote Kamchatka Peninsula.
To book please call Luxury Trains on 0333 405 0192
WHAT'S INCLUDED IN THE TOUR PRICE

As far as possible our tours are all-inclusive with no hidden extras. What follows are all those elements which are included in the tour price.

The only extra items you may need to budget for include personal expenses such as International and Internal flights that are not included in the itineraries, visa costs, insurance, selected drinks from the Bar Lounge Car and laundry.

EXPERIENCED TOUR MANAGERS
Our experienced Tour Managers are selected for their travel knowledge, and their linguistic and organisational abilities allowing you to relax and enjoy your rail cruise. We receive exceptional passenger comments about our Tour Managers and their aim is to ensure you enjoy every minute of your holiday.

ARRIVAL & DEPARTURE AIRPORT TRANSFERS
Arrival and departure transfers are included.

HOTEL AND ON BOARD ACCOMMODATION
Although you will spend much of your time sightseeing or relaxing in the train’s public areas, you will find your cabin a welcome retreat at the end of a rewarding day. All hotels are of five-star standard, or the best available.

BREAKFAST, LUNCH AND DINNER DAILY
All meals are included, starting with dinner on the first day and ending with breakfast on the last day. All departures feature one or two uniquely designed Restaurant Cars where you can enjoy the excellent waiter-served food and wine. Several times during the tour we will also sample authentic local cuisine with wine and a selection of drinks off the train, which is also included in the tour price.

DRINKS WITH MEALS
A generous drinks allowance, both alcoholic and non-alcoholic, is included with lunch and dinner on and off the train.

ON BOARD SERVICE
You can expect service which is attentive, friendly and unintrusive. Your car attendants provide 24-hour housekeeping and bedding turnaround services, with one attendant always on duty to assist you and to ensure you are comfortable in your cabin. Complimentary tea, coffee and bottled drinking water are available in your cabin 24 hours a day.

GUIDED OFF-TRAIN EXCURSIONS
The history and culture of the places we visit on our rail cruises will come alive through our expert local guides. All our tours include a wide-ranging sightseeing schedule to make the most of the time you have off the train and bring you closer to the culture, people and history of your destinations. We believe it is the special little touches that help create magical memories.

PERSONAL HEADSETS
On all the off–train excursions, to enhance your enjoyment and insights into the places you visit, you will be provided with a lightweight personal headset on which to listen to your tour guide as you take in the sights. The range of the headset means that you do not need to worry about missing any of the guide’s commentary on your excursion, even if you prefer to wander away from the group.

ON BOARD DOCTOR AND MEDICAL FACILITIES
To give you peace of mind our tours are accompanied by a doctor who travels with us for the entire journey; so you can rest assured that medical assistance is always available. On call 24 hours a day, the doctor is on hand to give primary care as required. In almost every case, the doctor will be English-speaking and registered with the General Medical Council in the UK.

LUGGAGE HANDLING
As you only have to unpack once your luggage and belongings will stay with you on the train throughout the journey but, wherever necessary, porterage is included between the hotels and stations.

ALL GRATUITIES
You will not have to worry about tipping on or off the train on your rail journey with Golden Eagle Luxury Trains as all gratuities are included in the tour price.

To book please call Luxury Trains on 0333 405 0192
To book please call Luxury Trains on 0333 405 0192
WELCOME ON BOARD

The Golden Eagle has been carefully designed with emphasis on your comfort, relaxation and enjoyment.

The Golden Eagle is our fully en-suite private touring train that brings unprecedented luxury to the world's greatest railway journey.

To book please call Luxury Trains on 0333 405 0192
A particular delight of the Golden Eagle is our beautifully appointed restaurant cars, a delightful venue in which to enjoy meals skilfully prepared by our Executive Chef and his on-board restaurant team using the very best in ingredients, locally sourced wherever possible. Depending on the number of guests on board, one or two of our restaurant cars will be on every departure.

Enjoy the delights of an on-train breakfast each morning – the wonderful aroma of freshly baked bread permeates the dining car, a wide selection of pastries, cereals, freshly squeezed orange juice and cold plates are available from our bountiful buffet. Alternatively enjoy a cooked breakfast brought to your table by our waiting staff, or try a Russian speciality, such as kasha, all complemented by steaming hot tea and coffee.

If you are in need of a more relaxed start to the day, then opt for our continental breakfast basket with tea or coffee to enjoy at leisure in your cabin.

For lunch and dinner, you will be welcomed by our resident waiting staff and enjoy fine food, great wines and attentive service in the welcoming atmosphere of the dining car. Whether it is the world-renowned ‘Borsch’ or Omul, a fish unique to Lake Baikal, we offer a culinary experience that reflects the very essence of Russia, as well as highly accomplished international cuisine. Vegetarian and other dietary options are also available.

During your tour, you will be personally invited to a special dining occasion, our celebrated ‘Caviar Dinner’, savouring some of Russia’s gastronomic specialities including black sturgeon and red pacific salmon caviar.

All our meals at lunch and dinner are complemented by an excellent choice of wines from around the world, personally selected by our Company Founder, Tim Littler, along with mineral water, beer and soft drinks as well as – naturally – vodka. For that special occasion we also have available to purchase a selection of premium fine wines priced between $50 and $750 per bottle.

Meals on board are a relaxed affair as the restaurant cars can accommodate all our guests in a single sitting. Throughout the journey there is an informal dress code, so you can enjoy our culinary experiences in convivial and relaxed surroundings and with our open seating policy you can dine wherever, and with whomsoever, you please.

To book please call Luxury Trains on 0333 405 0192
Unwind in comfortable surroundings and watch the world go by as you get to know your fellow passengers and begin long-lasting friendships. Perhaps read a novel from our library to pass away the time or challenge your friends to a game of bridge or backgammon.

Enjoy the delights of morning or afternoon tea in the Bar Lounge Car with delicious cookies freshly baked by our chefs.

It is also here that our Tour Manager will also organise a programme of activities. Passengers will receive printed daily itineraries throughout the tour detailing train arrival and departure timings, latest weather forecasts for the next destination and information on the following day’s excursions and activities. The occasional day will be spent entirely on board and the Bar Lounge Car and Restaurant Cars will host an entertaining and enlightening range of activities such as Russian language lessons, popular local folk songs and engaging talks by expert lecturers on local history and culture.

In the evening enjoy the sounds of the resident pianist playing on the baby grand piano in the Bar Lounge Car. From time to time we also host special concerts and every night the bar stays open until the last person leaves.

A sample dinner menu from the Golden Eagle is shown opposite.
To book please call Luxury Trains on 0333 405 0192
Your On Board Accommodation

The Golden Eagle is your luxurious hotel-on-wheels.

Unpack just the once and settle into your well-appointed and comfortable en-suite cabin as you begin this voyage of a lifetime. One of your cabin attendants, available at all times, will be on hand to look after all of your needs.

The Golden Eagle, comprising three categories of cabins, featuring state-of-the-art amenities, and all offering en-suite facilities, is the only private train of its kind operating in this part of the world. All cabins have been fully re-furbished in 2018.

Our Imperial Suites are the most spacious cabins on the Golden Eagle and on any train in Russia. The Gold and Silver Class accommodation has been cleverly designed to maximise the available space as cabins convert from a sitting area by day into comfortable sleeping accommodation by night.

On the occasions where we travel by day, your cabin provides a calm, personal space in which to read, enjoy a movie or simply watch the landscape unfold through the large picture window with the facility to adjust the air-conditioning for your own personal comfort.

All three classes of cabin benefit from an evening turndown service and the services of a cabin attendant who is on call 24 hours a day. The on board cabin attendants are highly regarded by our guests for their impeccable service. In each cabin you will also find an excellent selection of luxury shower gels and shampoos, complemented by premium bath robes, slippers and a hairdryer.

To book please call Luxury Trains on 0333 405 0192
Imperial Suite facilities include a private en-suite bathroom with power shower and the luxury of underfloor heating, individual air-conditioning, wardrobe, DVD/CD player with LCD screen, complimentary fully stocked minibar, safe, small library and two large picture windows to watch the world go by.

Imperial Suite guests will also benefit from the option of a private guide and chauffeured car service in most of the places we visit along the route, the inclusion of drinks from the Standard and Premium Bar List (excluding premium wines) in the Bar Lounge Car, a laundry service and suites at the hotels which are featured in the itinerary.

Exemplary service starts with a complimentary bottle of Dom Perignon champagne when you board the train to toast the start of your wonderful adventure.

Imperial Suites are the most spacious cabins available on board the Golden Eagle measuring 120 sq ft (11.1 sq metres) and benefiting from a large and luxurious UK King Size bed as well as a lounge area with dressing table.

To book please call Luxury Trains on 0333 405 0192
**Imperial Suite Dimensions**

- **Cabin Area**: 120 sq ft (11.1 sq m)
- **Cabin Length**: 17 ft 4 ins (5.3 m)
- **Cabin Width**: 6 ft 7 ins (2 m)
- **Bed Width**: 5 ft (1.5 m)
- **Bed Length**: 6 ft 2 ins (1.9 m)
- **Cabins per Car**: 1 Imperial Suite (+3 Gold Class Cabins) or 1 Imperial Suite (+4 Silver Class Cabins)

**Imperial Suite Specification**

- Sleeps 2 in UK King Size bed
- Sitting area
- Remote controlled air-conditioning and heating
- Recessed lighting and wardrobe
- Dressing table
- Personal safe
- Complimentary minibar
- DVD/CD player with LCD screens
- Private en-suite bathroom with full power shower and underfloor heating
- Bathrobes, slippers, hairdryer & luxury toiletries provided
- Towels and linens changed every second day or daily on request
- In-cabin dining available on request
- Complimentary tea, coffee and mineral water available at all times
- Drinks from the Bar Lounge Car included from the Standard and Premium Bar List (excluding Premium Wine List)
- Private car and guide options in selected cities for off-train excursion programme
- Laundry service included

To book please call Luxury Trains on 0333 405 0192
At 77 sq ft (7 sq metres) Gold Class cabins are extremely well-proportioned and have everything from a private bathroom with separate power shower cubicle and underfloor heating to a DVD/CD player, LCD screen, safe, individual air-conditioning, wardrobe, large picture window as well as featuring a double lower bed and a single upper bed.

Guests in Gold Class benefit from complimentary drinks off the Standard Bar List in the Bar Lounge Car.

Configuration and styles of all cabins may vary

To book please call Luxury Trains on 0333 405 0192
Silver Class cabins, which are more compact at 60 sq ft (5.5 sq metres), feature a small double lower bed and a single upper bed as well as DVD/CD player, LCD screen, safe, individual air-conditioning, wardrobe and large picture window.

The Silver Class cabins have a private en-suite wet room with a washbasin, toilet and shower.

Configuration and styles of all cabins may vary.

SILVER CLASS

SILVER CLASS DIMENSIONS

<table>
<thead>
<tr>
<th>CABIN AREA</th>
<th>60sq ft (5.5sq m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CABIN LENGTH</td>
<td>8ft 8ins (2.6m)</td>
</tr>
<tr>
<td>CABIN WIDTH</td>
<td>6ft 7ins (2m)</td>
</tr>
<tr>
<td>LOWER BED WIDTH</td>
<td>3ft 6ins (1.1m)</td>
</tr>
<tr>
<td>UPPER BED WIDTH</td>
<td>2ft 9ins (85 cm)</td>
</tr>
<tr>
<td>BED LENGTH</td>
<td>6ft 2ins (1.9m)</td>
</tr>
<tr>
<td>CABINS PER CAR</td>
<td>6</td>
</tr>
</tbody>
</table>

SPECIFICATION

- Sleeps 2 in lower small double bed or bunk style
- Remote controlled air-conditioning and heating
- Recessed lighting and wardrobe
- Personal safe
- Private en-suite bathroom with 'wet room' style shower and toilet
- Bathrobes, slippers and luxury toiletries provided
- DVD/CD player with LCD screens
- Towels and linens changed every second day or daily on request
- Complimentary tea, coffee and mineral water available at all times
- Laundry service available at an additional charge

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Undoubtedly the world’s greatest railway journey, the Trans-Siberian Railway runs like a steel ribbon across mysterious Russia connecting east and west from Moscow over the Urals, across the magnificent and endless steppe and alongside the shore of the world’s largest freshwater lake.

Opened in stages between 1891 and 1916, this extraordinary engineering achievement is a vital link for all the communities that live in close proximity to the line – and to travel along this route is by far the best way to experience the vastness and grandeur of Russia’s rarely visited interior.

The official length of the Trans-Siberian line between Moscow and Vladivostok is 9,288 kilometres, making it the longest single-service railway in the world. As part of our itinerary we will also travel along the branch line at Lake Baikal and away from the main Trans-Siberian line when we head into Mongolia and its capital Ulaan Baatar.

Our classic Trans-Siberian Express tours on board the Golden Eagle between Moscow and Vladivostok take a leisurely two weeks. By the time your journey ends we will have passed through 8 time zones, a third of the world’s total, and travelled an incredible distance of 6,500 miles (11,000 kilometres) through Russia and Mongolia.

As Eric Newby in his 1977 book ‘The Big Red Train Ride’ succinctly stated,

‘The Trans-Siberian is the big train ride. All the rest are peanuts.’
TRAN-SIBERIAN EXPRESS

TOUR ITINERARIES

EASTBOUND

DAY 1
Arrive Moscow

DAY 2
Moscow

DAY 3
Kazan

DAY 4
Yekaterinburg

DAY 5
Novosibirsk

DAY 6
On board

DAY 7
Irkutsk

DAY 8
Lake Baikal

DAY 9
Ulan Ude

DAY 10
Ulaan Baatar

DAY 11
On board

DAY 12
On board

DAY 13
On board

DAY 14
Vladivostok

DAY 15
Depart Vladivostok

WESTBOUND

DAY 1
Arrive Vladivostok

DAY 2
Vladivostok

DAY 3
Khabarovsk

DAY 4
On board

DAY 5
On board

DAY 6
Ulaan Baatar

DAY 7
Ulan Ude

DAY 8
Lake Baikal

DAY 9
Irkutsk

DAY 10
On board

DAY 11
Novosibirsk

DAY 12
Yekaterinburg

DAY 13
Kazan

DAY 14
Moscow

DAY 15
Depart Moscow

TOUR SCHEDULES

EASTBOUND 2020
- May 3 - May 17
- May 31 - June 14
- July 26 - August 9
- August 23 - September 6

WESTBOUND 2020
- May 16 - May 30
- June 13 - June 27
- August 8 - August 22
- September 5 - September 19

EASTBOUND 2021
- May 2 - May 16
- May 30 - June 13
- July 24 - August 7
- August 21 - September 4

WESTBOUND 2021
- May 15 - May 29
- June 12 - June 26
- August 6 - August 20
- September 3 - September 17

ACCOMMODATION

1 night in Moscow | 12 nights on board the Golden Eagle | 1 night in Vladivostok

MOSCOW - KAZAN - YEKATERINBURG - NOVOSIBIRSK - IRKUTSK - LAKE BAIKAL
ULAN UDE - ULAAN BAATAR - KHABAROVSK (WESTBOUND ONLY) - VLADIVOSTOK

To book please call Luxury Trains on 0333 405 0192
WHAT’S INCLUDED

FINEST RAIL ACCOMMODATION

- Private en-suite accommodation
- 24-hour cabin attendant service
- Evening turn-down service
- Complimentary tea, coffee and bottled water in-cabin 24 hrs a day
- Robes, slippers and luxury toiletries in-cabin
- Complimentary bottle of vodka in your cabin

OFF-TRAIN EXCURSIONS PROGRAMME

- Fully guided off-train excursions programme
- Included Freedom of Choice touring options which may vary due to final train times
- Personal Headsets to hear the professional guide’s commentary
- Bottled water during excursions
- Authentic dining experiences in local restaurants with a generous drinks allowance, including international wines

GOLDEN EAGLE DIFFERENCE

- Experienced Tour Manager
- On board Doctor - English speaking
- Luggage porterage - from the time you are met at the airport until your departure
- No tipping policy
- Arrival and departure transfers
- Commemorative USB stick with photos of your tour and tour information
- High quality Golden Eagle embroidered backpack
- Detailed Golden Eagle route map
- Illustrated Golden Eagle tour brochure

ON BOARD INCLUSIONS

- Breakfast, lunch and dinner daily - starting with dinner on first day and finishing with breakfast on last day
- Generous drinks allowance, including international wine, with lunch and dinner
- Gala Caviar Dinner on board the Golden Eagle
- In-cabin breakfast option to start the day
- Afternoon tea and cakes on board the Golden Eagle

- In-suite dining option for Imperial Suite guests
- Inclusive drinks packages for Gold Class and Imperial Suite guests
- Tea, coffee, bottled water, soft drinks and local beer in the Bar Lounge Car
- Stimulating on board talks
- Resident pianist in Bar Lounge Car
- On board Russian language lessons

To book please call Luxury Trains on 0333 405 0192
Our touring programme of Moscow principally takes us to the grandeur of the Kremlin – the spiritual, historical and political heart of Moscow – and to see the treasures of the Tsars in the Armoury Chamber. We will enjoy an exclusive private viewing before it opens to the public before visiting Red Square. This iconic symbol of Russia’s former military and political might with its eclectic mix of fascinating architecture, such as the ornate St Basil’s Cathedral’s magnificent onion-domed spires, the beautiful façade of the world-famous GUM department store which was constructed in Tsarist times, is also the sombre and evocative site of Lenin’s tomb. We will have lunch in Café Pushkin, a legendary Moscow restaurant with a décor that revives the atmosphere of an early 19th century mansion and serves traditional Russian cuisine and end the day with a tour of the opulent and unique stations of the Moscow metro - showpieces of Socialist art furnished with statues, frescoes and mosaics, unsurpassed anywhere in the world.

Included in our time spent in Moscow is one night at the stylish five-star Four Seasons Hotel Moscow. Located in the historic building of Moskva Hotel and occupying one of the most enviable addresses in the very heart of Moscow, the hotel is a short walk from the Kremlin, Red Square and the Bolshoi Theatre.

Why not extend your stay in Moscow with additional nights to explore more of the city at your leisure or have time to take in a performance at the world-renowned Bolshoi Theatre? Tickets need to be pre-booked and are subject to schedule and availability.

KAZAN

Situated on the River Volga, the picturesque and historic city of Kazan is the capital of Tatarstan. Here we have the opportunity to see for ourselves its rich tapestry of history and culture. One of the highlights of this city tour is our exploration of the Kremlin Fortress, a UNESCO World Heritage Site. Within the walls of this ancient citadel we will explore its stunning mosque and picture-perfect onion-domed cathedral.

As Kazan is the birthplace of one of Russia’s most famous opera singers, Feodor Chaliapin (1873-1938), we honour his memory with a private concert of his music.

You will also have time to wander through the main pedestrian area of Kazan and immerse yourself in the atmosphere of the city.
Founded in 1723 by Peter the Great, Yekaterinburg, is the capital of the Urals. Known as the Great Divide, the Ural Mountains create the natural border between Europe and Asia so that the cultural and architectural influences of European and Asian civilisations come together in this fascinating and cosmopolitan landscape. Our city tour takes us to the poignant site where the Romanov, Tsar Nicholas II of Russia, was executed with his family by the Bolsheviks in 1918 following 78 days of imprisonment. Now a church dedicated to their memory, this site provides us with a powerful insight into the turmoil of the Russian Revolution.

We will also drive to the obelisk marking the geographical border and we can drink a glass of champagne with one foot in Europe and the other in Asia.

Our Freedom of Choice programme features a visit to the recently opened Museum of Military Machinery. The museum houses an amazing collection of different types of military hardware including tanks, aircraft, boats and even armoured trains. You will also see a wide range of civilian vehicles (particularly Russian models). The museum is a real treat for anyone with an interest in the Soviet past, unparalleled by anything else along the route.
FEW NATURAL SIGHTS CAN SURPASS THE BEAUTY AND GRANDEUR OF LAKE BAIKAL

To book please call Luxury Trains on 0333 405 0192
Few natural sights can surpass the beauty and grandeur of Lake Baikal and it is a major highlight on our Trans-Siberian journey. Lake Baikal is the deepest lake in the world and holds 20 per cent of the world’s freshwater. Also known as the ‘Pearl of Siberia’ it is home to a unique breed of freshwater seal and over 50 species of fish including omul. For five hours we wind our way through tunnels along cliff hugging tracks above the lake with a vista of snow-capped peaks along the far shore forming a picture-perfect backdrop, with a full appreciation of the engineering achievement which produced this part of the railway in the early twentieth century. To add to the grandeur of the day our Golden Eagle train will be hauled by a Soviet Era steam locomotive on this beautiful section of line. There will be plenty of opportunities to take photographs as the train winds its way along the lake.

This will be an unforgettable part of your journey. For a preview of this beautiful section, our video is available to view on our website www.goldeneagleluxurytrains.com

Weather permitting, we stop in an extremely picturesque location by the lake for photographic opportunities and for the brave hearted there is time for a refreshing swim in the crystal clear and ice-cold waters of Baikal. Travelling onwards to the end of the Baikal branch line, we leave the train and travel by boat on the lake to Listvyanka, a small Baikal settlement nestling at the base of the surrounding hills and visit the Lake Baikal Museum and Aquarium where you can learn about the flora and fauna of the lake.

We will enjoy a delicious barbecue prepared by our own chefs, including freshly smoked omul fish, in the delightful covered dining area on the shore of Lake Baikal to complete a memorable day.

As part of our Freedom of Choice excursion programme you can choose a hiking opportunity up Chersky Mount, or you can choose to take the chair lift, which offers some spectacular and panoramic hillside views of the grandeur of the lake below.
The ethnic and cultural diversity of Ulan Ude, the capital of the Buryat Republic, offers a unique insight into its heritage.

As we tour the area you will notice the different faces of these welcoming Buryat people. During our exploration of the Old Believers’ Village we have the opportunity to learn about the culture and history of these religious people as we are treated to a concert featuring local traditions and folk singing.

Our Trans-Siberian adventure takes us into Mongolia and a visit to its capital, Ulaan Baatar. Mongolia, once the very centre of an enormous empire led by Genghis Khan, is a country of beautiful landscapes, nomadic people and rich in culture and history. Mongolia is famous for its endless green Steppes, grazing livestock and white, nomadic Gers (Yurts) dotted all across the countryside.

We start the tour at Gandan Monastery, one of Mongolia’s most important Buddhist Monasteries housing a community of over 500 monks. The full name, Gandantegchinlen, translates as ‘the great place of complete joy’. At Chinggis Square (formerly Sukhbaatar Square) we can see the central monument to Genghis Khan, undoubtedly the most feared and revered Mongol. We then drive out of the city to Gorkhi-Terelj National Park and enjoy the beautiful scenery of wild Mongolia, having the opportunity to visit a traditional Ger and meet a nomadic family or try our hand at horse-riding, an intrinsic part of Mongolian life.

Alternatively, there is an option to stay in the city as part of our Freedom of Choice touring. After Gandan Monastery and Chinggis Square we visit the National Museum where we learn about the country’s intriguing history. We will also see Bogd Khan Winter Palace Museum, the winter residences of Bogd Khan, the last Mongolian emperor, built between 1893 and 1903.

We can also explore the city and have some free time for shopping for Mongolian souvenirs, and their specialty cashmere. We will also enjoy a performance of traditional Mongolian throat singing and contortionists.

Please note, depending on final timings provided by the railway authorities we may substitute the railway journey from Russia into Ulaan Baatar with a private jet charter from Irkutsk so that we can maintain the advertised programme for Mongolia.
Vladivostok is a military port, located on the western shores of the Sea of Japan and is home to the Russian Navy’s Pacific Fleet. Due to its military importance, the city was closed to foreigners between 1930 and 1992. Vladivostok (literally translated as ‘Ruler of the East’) offers visitors an interesting opportunity to explore its principal military attractions including a visit to a preserved World War Two submarine. Our city tour will also take us to the iconic suspension bridge over Golden Horn Bay, one of the largest of its kind worldwide, which opened in 2012 for the APEC conference.

This evening you are invited to our farewell dinner (or welcome dinner if you are travelling on the Westbound tours). Specially selected international wines are included with dinner, as with all meals during the tour. Our hotel in Vladivostok, where we stay for one night, is the five-star Lotte Hotel Vladivostok.
Modern comfort in an ancient country... the Shangri-La Express, with the option of private en-suite facilities, guarantees you good living even in the remotest of places.

Meals are served in the train's spacious restaurant car, where our dedicated chefs serve a western breakfast followed by a wide range of authentic Chinese specialities at lunch and dinner, using only the finest local ingredients. As well as soft drinks, tea and coffee, meals are accompanied by a selection of wines from around the world.

Equally enjoyable is the unique ambience of the piano bar car, where our resident pianist will entertain you during the evenings. Staying open until the last person leaves, the bar is the perfect place to get to know your fellow passengers... or simply while away some time, reading or taking in the scenery while enjoying your favourite drink.

Please Note - Tours running through both Russia and China on the Silk Road will use the Golden Eagle for the Moscow – Almaty part of the journey. Imperial Suite passengers will be guaranteed a twin berth cabin with private en-suite facilities on the Chinese Private Train, Gold Class passengers will be allocated a twin berth cabin with private en-suite facilities on a first come, first served basis (subject to availability) and will be advised at the time of booking. Silver Class passengers will receive twin berth cabins with shared facilities. Subject to availability upgrades to cabins with private en-suite facilities will be offered to Silver Class passengers in order of confirmed bookings received with deposit and final balance paid.

To book please call Luxury Trains on 0333 405 0192
SHANGRI-LA EXPRESS

Heritage Class

- Sleeps one or two in lower twin berths
- Shared shower, wash basin and toilet facilities in each carriage
- Towels, robes and slippers provided
- Towels and linens changed regularly
- Complimentary tea, coffee and mineral water in cabin

CABIN AREA: 36 SQ FT (3.4 SQ M)

Diamond Class

- Sleeps one or two in double bed format
- Private en-suite facilities (shower, toilet & wash basin)
- Towels, robes and slippers provided
- Towels and linens changed regularly
- Complimentary tea, coffee and mineral water in cabin

CABIN AREA: 75 SQ FT (6.9 SQ M)

Configuration and styles of all cabins may vary

To book please call Luxury Trains on 0333 405 0192
WHAT IS INCLUDED IN THE PRICE?
All accommodation as per the itinerary; both on board the train and in hotels; all meals starting with dinner on the first day; a generous allowance of wine, beer, soft drinks and tea and coffee with all lunches and dinners both on and off the train; all arrival and departure transfers; guided off-train sightseeing excursions; the services of experienced tour leaders; complimentary tea, coffee and bottled water 24 hours a day, all gratuities; and in most cases a doctor travelling with the group.

WHAT IS NOT INCLUDED IN THE PRICE?
International and domestic airfares (unless stated as part of the itinerary); visa and excess baggage charges; travel and medical insurance. Personal expenses such as drinks in the Bar Lounge Car or laundry. On some tours there may also be an occasional optional activity that needs to be paid for locally.

PASSPORT AND VISA INFORMATION
It is your responsibility to be in possession of a valid passport and visa for your trip. A passport with a minimum validity of 6 months is required for all our rail tours. Many of the remote and exotic countries we visit require visas. Visa costs are not included in the price of the tour and these must be purchased independently. This can often be an involved and time-consuming process and, as this is such an important aspect of your holiday, we can assist you with advice and any supporting documentation. Detailed visa advice, specific to your nationality, is issued approximately 4 months prior to departure. We do not take any responsibility for any passengers in possession of incorrect or invalid visas. Please contact our Customer Services department for help and information. For customers in the United Kingdom we can put you in contact with our recommended visa support agency.

ACCESS TO WI-FI
On the Golden Eagle there is a Wi-Fi box on board, powered by a 3G sim. Coverage is limited and will usually be available as we pass through larger cities/towns. However, on all tours we aim to provide internet access in a local hotel or restaurant for passengers at least every other day. Our Tour Manager will keep you informed of all the opportunities to use Wi-Fi and provide password access when necessary.

INSURANCE
It is a booking condition that you must be fully insured for any medical expenses that may be incurred whilst travelling. For UK passengers comprehensive travel insurance policies can be obtained from Campbell Irvine.

VACCINATIONS
As our rail journeys visit areas of developing countries, we strongly advise that you consult your doctor or a medical centre for specific health advice.

ON BOARD DOCTOR
We provide a doctor on board all our tours who is available for emergency medical situations 24 hours a day. They carry a fully stocked medical kit but it is your responsibility to ensure that you obtain any vaccinations, prescribed and precautionary medicine for the countries you are visiting before travelling with us.

INTERNATIONAL & DOMESTIC FLIGHTS
Flights are not included (unless part of the itinerary) but we can advise fares and book them for you if the flights originate in the UK. Please note that we do not advise that you book flights more than 60 days in advance of the tour departure date (see Booking Conditions).
HOTEL ACCOMMODATION
Hotel accommodation as described in the tour itinerary is included in the price of the tour. All hotels are of a 5-star standard or best available. Room upgrades are available on request, subject to availability and at an additional cost.

ITINERARIES
Accommodation and tour itineraries, including the provision of guest speakers and steam haulage, are subject to change at any time due to circumstances beyond our control. Every effort will be made to operate tours as advertised and as per the rail timetings received. On selected departures where group numbers are small, a shorter formation of the Golden Eagle will operate as appropriate to the number of guests. Russian Railways attach our carriages to the rear of a regular train each day, however your on board experience will be unaffected, there being no connection between our train and the main train.

SPECIAL REQUESTS
We pride ourselves on offering you a personalised and knowledgeable service and will make every effort to meet any of your special dietary, room or travel requests. Also we are very happy to cater for any special occasion or anniversary that you are celebrating whilst you are with us. Please advise us at the time of booking.

SINGLE TRAVELLERS
Many of our guests are single travellers and of course passengers travelling as small groups, families, couples or singles are all equally welcome.

GRATUITIES
All gratuities are included in the tour price and we strongly encourage passengers to refrain from offering gratuities to crew/hoteliers/drivers etc. We would prefer passengers to inform our management of any exceptional service received, and we will reward accordingly.

LANGUAGE
The primary tour language will be English. French and Spanish speaking guides are available on selected 2020 Trans-Siberian departures or on request at an additional cost. Other languages e.g. German may be available on request and at an additional cost. Please contact us for more information.

MEETING POINTS
Details of hotel/airport meeting points will be printed on the tour vouchers and departure packs that will be sent to you one month prior to departure.

MINIMUM PASSENGER REQUIREMENTS
All our rail tours require a minimum number of passengers to operate. Should this not be reached, we will run a modified service of carriages attached to regular service trains to accommodate a smaller group or offer an alternative tour. If no alternative is suitable a full refund will be offered. Reduced numbers may smaller and more intimate groups, and a shorter train, as we leave unfilled cars behind. On a number of tours Russian Railways will be combining our Golden Eagle carriages with regular trains departing at similar times. The on board experience and off-train tours will be unaffected and, as there will be no connection between our carriages and the regular trains, the Golden Eagle carriages will remain totally private and you will not notice any difference to the quality, comfort and enjoyment of your holiday.

TRAVELLER HEALTH CONDITIONS
To get the most out of our tours, passengers must be able to walk at least a mile per day at normal walking speed. The traveller confirms that neither he/she has any physical or mental condition or disability that could create a hazard to him/herself or other members of the tour. We reserve the right to refuse travel to anyone who, in the opinion of the tour doctor or tour manager would be incapable of completing the tour or would cause unacceptable delays to the rest of the group. In these circumstances there would be no refund for any unused part of the tour. We also reserve the right to reclaim any costs incurred as a result of providing additional services to cater for their mobility needs e.g. a wheelchair. If in doubt, please call us for advice.

PROFESSIONAL AND FULLY PROTECTED
Air holiday packages that include air booked with Golden Eagle Luxury Trains Ltd are ATOL protected with the Civil Aviation Authority. Our ATOL number is 3408. You can be confident that, in the unlikely event of our insolvency, all monies paid to us in advance of booking will be refunded or, if necessary, arrangements made for repatriation if you are already abroad.

BOOKING CONDITIONS
Our full booking conditions can be found on page 36.

TRAVEL INSURANCE
We believe that your safety and holiday enjoyment are very important, therefore travel insurance is a must whenever you travel abroad. For UK passengers you can buy either single trip or annual multi-trip travel insurance through specialist insurance brokers Campbell Irvine, underwritten by AXA Insurance (UK) plc. To arrange cover or to obtain a quotation please contact Campbell Irvine directly or apply online at www.campbellirvine.com. Tel: 0207 938 1734 or e-mail: info@campbellirvine.com. Full details of the cover provided will be shown on your policy documentation, which will be sent to you by Campbell Irvine. We would ask you to please read the terms of your policy carefully to ensure you understand the cover provided, which includes certain terms, conditions, exclusions and excesses. In common with most travel insurance, cover is excluded for any defined pre-existing medical condition from which you or any person upon whom travel depends are suffering. If in doubt please contact Campbell Irvine’s pre-departure medical helpline in confidence on 0844 826 2686, as additional cover may be purchased directly from the insurer’s medical screening helpline for certain existing medical conditions.

Please note that if you choose not to take insurance from Campbell Irvine then we require confirmation that you have an alternative policy that provides cover which is as wide as Campbell Irvine’s policy. In this case you will be asked to provide us with the name of your alternative insurer and your policy number together with the 24-hour medical emergency assistance contact number. We will require this information at least six weeks prior to travel with us.

To book please call Luxury Trains on 0333 405 0192
BOOKING CONDITIONS

These Booking Conditions, together with our privacy policy and where your holiday is booked via our website, our Website Terms of Use and/or any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with Golden Eagle Luxury Trains. In these Booking Conditions references to ‘we’, ‘our’ and ‘us’ are to Golden Eagle Luxury Trains Limited a company registered in England and Wales (Company Number 02567148) whose registered office is at Denzell House, Dunham Road, Altrincham, Cheshire WA14 4QF. Our VAT number is 603 5434 65.

Please read carefully the following conditions to which your booking is subject (“Booking Conditions”). Please also ensure that you have carefully read and understood the relevant tour itinerary, and the pre-departure information featured on our website, all of which form the basis of your contract with us. In these Booking Conditions, references to ‘you’ or ‘your’ include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

The first named person on the booking agrees on behalf of all persons detailed on the booking that:

a) He/she has read these Booking Conditions and has the authority to and does agree to be bound by them;

b) He/she is entitled to use personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable special categories of data (such as information on health conditions or disabilities and dietary requirements);

c) He/she is over 18 years of age and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;

d) He/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

Please let us know if you need an alternative version of these booking conditions such as large print, braille or cd.

1 QUALITY STANDARDS & FLEXIBILITY

1.1 We aim to avoid surprise or disappointment by informing you of the following matters at this stage and if you have any doubts or concerns please raise these with us. Most customers acknowledge these matters as part of the travelling experience.

1.2 Please be aware that some of the facilities you encounter on our tours may not be to the standard which you may find on a conventional holiday or at home, except for the hotels and trains we use. We often travel in areas in which, relatively speaking, there have seen few tourists and the infrastructure is often not fully developed. Whilst services are improving, by signing these Booking Conditions you understand that there may be problems with plumbing, bureaucratic service, unpaved and uneven surfaces, the non-availability of public restrooms and similar.

1.3 Please be aware that in operating our tours we rely upon our service providers and suppliers to provide services which comply with the contract. Although we cannot always please all parties when changing an itinerary, our clients should anticipate changes being required.

2 CONFIRMATION OF BOOKING

2.1 When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the terms of these Booking Conditions. We do not accept a booking and no contract exists between us until we receive your deposit (or full payment if booking within 90 days of departure), we confirm your booking in writing (the “Booking Confirmation”), and if appropriate, we receive a signed Booking Form. The Booking Form, these Booking Conditions, and any other written information we brought to your attention before we confirmed your booking, form the basis of the contract between us. If your confirmed arrangements include: a flight, we (or if you booked via an authorised agent of ours, that agent) will also issue you with an ATOL Certificate.

2.2 A Booking Confirmation and ATOL Certificate will be sent to you or, if you booked through an agent, to your agent upon receipt of the Booking Form (if appropriate) and deposit. The Booking Confirmation will specify exactly what has been requested by you or your travel agent and it is your responsibility to check the Booking Confirmation. Failure to inform your travel agent, immediately in the event of any error as changes cannot be made later.

2.3 Any money paid to an authorised agent of ours in respect of a booking covered by our ATOL is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent’s obligation to pay to us for so long as we do not fail financially. If we do fail financially, any money held at that time by the agent or subsequently accepted from the consumer by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

2.4 You are required to make us are aware of any special requirements when making your booking (such as those relating to your health and dietary requirements and room types in hotels e.g. twin or double). Whilst every effort will be made by us to try and arrange your special requests, we cannot guarantee that they will be fulfilled. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. It may be that on the day of the tour we meet any special requests will not be a breach of contract on our part unless the request has been specifically confirmed. We do not accept bookings that are conditional upon any special request being met.

2.5 We are not a specialist disabled holiday company, but we will do our utmost to cater for any specific requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to provide a doctor’s certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation changes when we become aware of these details.

3 ACCURACY

3.1 We endeavour to ensure that all the information and prices on our website are accurate, however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before you make your booking.

4 TRAVEL INSURANCE

4.1 It is a condition of your booking and your responsibility to ensure that you have sufficient and valid travel insurance to cover your booking with us. We reserve the right to decline your booking if adequate proof of such current and valid travel insurance is not provided to us when requested in accordance with clause 4.2 below. Please note that we do not check individual policies for suitability. Upon request, we can refer you to an insurance broker for travel insurance; however we make no recommendation as to the suitability of, and accept no liability whatsoever in relation to, such insurance broker and or the travel insurance provided. It is your responsibility to ensure that the insurance fully covers all your personal requirements including cancellation charges, pre-existing medical conditions, medical expenses and repatriation in the event of accident or illness.

4.2 You must advise us with the name, address and telephone number of your insurer, your policy number and the 24 hour medical emergency telephone number at least six weeks prior to travel. Any pre-existing medical conditions must be declared both to us and to your insurer; failure to do so may invalidate your travel insurance.

4.3 If you choose to travel without adequate insurance cover, we will not be liable for any losses however arising, in respect of which insurance cover would otherwise have been available.

5 PAYMENT & PRICE VARIATION

Payment

5.1 We reserve the right to alter the prices of tours shown in our brochure and or on our website at any time. You will be advised of the current price of the tour prior to the Booking Confirmation. We also reserve the right to correct errors in the prices of confirmed bookings.

5.2 You must pay the deposit required within 7 days of receiving our initial invoice (or full payment if booking within 90 days of departure). The initial invoice is not a booking confirmation but simply a request from us for payment of the deposit. Deposit amounts may vary dependant on the tour and cabin type. The deposit amounts are indicated for each tour on the price grid but may be subject to change and you will be notified of the exact deposit amount at the time of booking. If you do not pay the deposit within 7 days of receipt of the invoice, we will not accept your booking.

5.3 We accept payment by cheque, credit card and debit card.

5.4 If you do not supply the correct credit or debit card billing address and/or cardholder information, the issue of your tickets may be delayed and the overall costs may increase. We reserve the right to cancel your booking and levy cancellation charges if payment is declined or if you have supplied incorrect credit card information.

5.5 We only accept payments in US Dollars with the exception of UK residents (payments in £ Sterling) and residents of the ‘Euro-zone’ countries (payments in Euros).

5.6 We must receive the balance due in relation to your booking at least 60 days prior to the tour departure date or in full, upon receipt of the invoice, if the booking is made 90 days or less from the tour departure date. Please note that we will not send a further invoice for payment of the balance and it remains your responsibility to ensure the balance is paid by the due date. If full payment is not received in cleared funds before the tour departure date then we reserve the right to treat the booking as cancelled by you in which case we shall retain your deposit.

Price

5.7 The price of your travel arrangements has been calculated using exchange rates in relation to the following currencies – US Dollars ($), Sterling (GBP) and Euros (€).

5.8 We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. We also reserve the right to increase the price of confirmed holidays solely to allow for increases which are a direct consequence of changes in:

(i) The price of the carriage of passengers, resulting from the cost of fuel or other power sources;

(ii) The level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of the holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports, and/or other exchange rates relevant to the package.

Such variations could include but are not limited to airline cost changes which are part of our contracts with airlines (and their agents), cruise ship operators and any other transport providers.

5.9 You will be charged for the amount of any increase in accordance with this clause. However, if this means that you have to pay an increase of more than 8% of the price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of a lower quality, you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 7 days from the issue date printed on your final invoice. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy.

5.10 Should the price of your holiday be due to the changes mentioned above, then any refund will be paid to you less an administrative fee of £100. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your tour due to contractual and other factors.

5.11 There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

To book please call Luxury Trains on 0333 405 0192
6 YOUR CHANGES TO A TOUR & TRANSFERS OF BOOKING

6.1 If you wish to alter your booking (for example, a change of date or transfer details) we will do our utmost to make these changes but it may not always be possible to make changes particularly close to the tour departure date. Certain changes (e.g. flights booked to extra nights and alterations to train accommodation) may not be made or accepted within 45 days of the tour departure date and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements. Any request for an alteration to a booking must be made in writing by the person who made the booking in accordance with Clause 2.1 or your travel agent. We reserve the right to charge an administration fee of £50 per amendment and any further charge to cover any costs and fees we incur. You should be aware that these costs may increase the closer to the tour departure date that changes are made and therefore any request for a change should be made as soon as possible.

Transfer of Booking

6.2 If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

a. That person is introduced by you and satisfies all the conditions applicable to the holiday;

b. We are notified not less than 7 days before departure;

c. You pay any outstanding balance payment, an amendment fee of £250 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and

d. The transferee remains jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation charges as set out in clause 7 will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.

6.3 Cutting your holiday short - If you are forced to return home early, we cannot refund the cost of any travel arrangements you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of accommodation and services provided, we will not offer you any refund for that part of your holiday not completed, or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer a cover for curtailment and we suggest that any claim is made directly with them.

7 YOUR CANCELLATION OF A TOUR BEFORE DEPARTURE

7.1 A cancellation of a booking must be made without delay, in writing and be signed by the person who made the booking in accordance with Clause 2.1 or your travel agent. The date of cancellation is the date on which your letter or e-mail is received in accordance with Clause 2.1 or your travel agent. The date of cancellation charges begins to run on the day that the charges are made and therefore any request for a change should be made as soon as possible.

Cancellation charges

61 days or more Cancellation charge

Less of deposit paid or due
100% of the cost of the booking

The cancellation charges above have been calculated as a genuine pre-estimate of the losses we would incur in the event you cancelled your holiday within the stipulated time period, taking into account the charges we will incur from our suppliers (some of which will be up to 100%) and the expected cost savings and income from alternative deployment of the travel services (if possible) calculated as an average charge over a period of time.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.

Where possible, we will deduct the cancellation charge(s) from any monies you have already paid to us.

If the reason for the alteration is covered under the terms of your travel insurance policy you may be able to reclaim the cancellation charges.

Should one or more member of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase.

7.2 Cancellation by You due to Unavoidable & Extraordinary Circumstances

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of “unavoidable and extraordinary circumstances” occurring at your holiday destination or in immediate vicinity and significantly affecting the performance of the holiday or significantly affecting transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. Please note that your right to cancel in these circumstances will only apply where the Foreign and Commonwealth Office advises against travel to your destination or its immediate vicinity. For the purposes of this clause, “unavoidable and extraordinary circumstances” means war, acts of terrorism, significant risks to human health such as an outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination. This clause 7 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (Directive 2011/83/EU).

8 OUR CHANGES TO A TOUR

8.1 Arrangements for our tours are made many months in advance and occasionally changes may have to be made (including but not limited to the cancellation and/or substitution of guest speakers) and we reserve the right to do so at any time. Most of these changes will be insignificant (e.g. a modified service of carriers attached to a regular service train) and we will advise you or your travel agent of them as soon as possible.

8.2 Changes: If we make an insignificant change to your holiday, we will make reasonable efforts to inform you or your travel agent as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of insignificant changes include alteration of your outward/return flight by less than 12 hours, changes to aircraft type, changes of accommodation to another to the same or higher standard, changes of speakers without notice to you and this shall always be a minor change.

8.3 Occasionally we may have to make a significant change to your confirmed arrangements. Examples of “significant changes” include the following, when made before departure:

- A change of accommodation for the whole or a significant part of your time away
- A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away
- A change of outward departure time or overall length of your arrangements by more than 12 hours
- A significant change to your itinerary, missing out one or more destination entirely.

8.4 Due to changes in airline schedules or other operating reasons after our tours are booked, it is sometimes necessary to change the airline, airport or aircraft notified to you or your travel agent. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be an insignificant change and the provisions of clause 8.1 (as appropriate) shall apply.

Post-departure

8.5 On rail tours that include haulage by specific locomotives, travel in specific cabins, or on specific lines, whilst every effort will be made to ensure that these features are provided as advertised, there can be occasions when, for reasons outside of our control, the specific features cannot be provided. In this situation we will endeavour to provide alternative traction, accommodations or routing such as the circumstances allow. If we cannot make suitable alternative arrangements or if you refuse to accept these for good reason, we will arrange to transport you back to your tour departure point or to the point our contracted services commenced as soon as we reasonably can.

8.6 However, we and our agents at all times reserve the right to make such substitutions in relation to aspects of the tour for mechanical, operating or other matters required for reasons beyond our reasonable control (such as any war or terrorist activities (threatened or actual), riot, civil unrest, closure of airports, industrial action (threatened or actual), political conditions, natural or nuclear disaster, fire, adverse weather conditions, changes to or cancellation of air, river, sea or rail services or any other events outside our reasonable control).

8.7 We reserve the right on occasions (at our sole discretion), due to effective load management procedures on the train, to provide cabin upgrades for selected passengers without additional charge. Such cabin upgrades are not guaranteed, cannot be requested and may only be notified on the first day of the tour.

8.8 We and our agents at all times reserve the right, without liability to you, to cancel and or amend any programme of guest speakers without notice to you and this shall always be a minor change.

9 OUR CANCELLATION OF A TOUR

9.1 Cancellation: We will not cancel your travel arrangement less than 60 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. We may cancel your holiday before this date if e.g. the minimum number of clients required for a particular travel arrangement is not reached.

If you have to make a significant change or cancel, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of:

i) (for significant changes) accepting the changed arrangements; or

ii) Having a refund of all monies paid; or

iii) If available and where we offer one, accepting an offer of an alternative tour (we will refund any price difference if the alternative is of a lower value)

You must notify us of your choice within 7 days of our offer. If we do not hear from you within 7 days, or you fail to contact us again to request notification of your choice, if you fail to respond again we will assume that you have chosen to accept the change or alternative booking arrangements.

If we cancel or make a significant change and you accept a refund, we will provide a full refund of your travel insurance premiums if you paid them to use and can show that you are unable to transfer or reuse your policy.

9.2 Compensation - In addition to a full refund of all monies paid by you, we will pay you compensation as detailed below, in the following circumstances:

- If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;
- If we cancel your booking and no alternative arrangements are available and/or we do not offer one

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

- Where we make an insignificant change
- Where we make a significant change or cancel your arrangements more than 60 days before departure;
- Where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- Where we have to cancel your arrangements as a
result of your failure to make full payment on time.
- Where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- Where we are forced to cancel or change your arrangements due to Force Majeure (see clause 17).

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

10 TRAIN SCHEDULES & FLEXIBILITY
10.1 The trains used for our tours usually run on busy main lines, cover huge distances and operate to pre-agreed timetables. The trains used for our tours are normally later than fourteen days prior to departure.

11 CONDITIONS OF SUPPLIERS
11.1 Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from us or the supplier concerned.

12 VISAS, AIR TICKETS & PASSPORTS
12.1 Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should check these for the country you are visiting with your local Embassy or Consulate, however general information about passport and visa requirements which apply to British Citizens is set out in our tour update letter.

12.2 Generally a full passport with at least 6 months validity from the end of the tour is required for all our tours. Most countries require your passport to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Passport Office on 0870 5101411 or visit https://www.gov.uk/browse/citizenship/passports. It is your responsibility to check your passport, visas and air tickets to ensure that they have been issued correctly for the correct dates and to advise us, your travel agent, immediately in the event of any error. Any guidance we provide is provided in good faith however you and other members of your party should ensure that you obtain all the necessary documentation and visas prior to departure as we accept no responsibility if you cannot travel or for the refused or delayed entry of a passenger into a country because of incorrect documentation and/or you have not complied with any passport, visa or immigration requirements. Any repatriation charges will be the responsibility of the passenger.

12.3 Please note that in the event you are unable to obtain a visa, have an issued visa revoked or are otherwise unable to travel to your chosen destination due to changes in foreign policy, government or state regulations, visas rules or other such political reasons, we shall have no liability to you. We will not be liable to provide you with any refunds or compensation. You may be able to rely on your travel insurance in these circumstances.

12.4 Non-British passport holders, including other EU nationals, should obtain up to date advice on passport and visa requirements from the Embassy, High Commission or Consulate of your destination or country(ies) through which you are travelling.

13 TRAVEL DOCUMENTS
13.1 Travel documents will be issued after receipt by us of the full price or final balance for the tour and not normally later than fourteen days prior to departure. Tickets are usually available on departure when a booking is made within 7 days of departure. Please take your Booking Confirmation with you on departure. It is your responsibility to contact us immediately upon receipt of your travel documents in the event that they contain any errors.

14 BAGGAGE ALLOWANCE
14.1 Airline free baggage allowances can vary depending upon the airline and we recommend that you check your flight tickets and/or contact the relevant airline if in doubt. Baggage maximum weight limits on trains, used for our tours are 50kg per person which should not be exceeded without our prior approval.

14.2 Where private aircraft are included in the tour itinerary there will be a baggage maximum weight limit which will be advised to you approximately 90 days prior to the tour departure date.

15 OUR LIABILITY TO YOU
15.1 We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel, Travel and Linked Travel Arrangements Regulations 2018 as set out below and as such, we are responsible for the proper provision of all travel services included in your package, as set out in your confirmation invoice. Subject to the booking conditions, if we or our suppliers misrepresent or mislead you concerning those services and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the enjoyment of your package holiday, you may be entitled to an appropriate compensation or booking cancellation. You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. The level of any such price reduction or compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in those Booking Conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

15.2 We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:
- the act(s) and/or omission(s) of the person(s) affected;
- (b) the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unavoidable and extraordinary;
- (c) Force Majeure (as defined in clause 17).

15.3 We limit the amount of compensation we may have to pay you if we are found liable under this clause:
- (a) loss of and/or damage to any baggage or personal possessions and money: the maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are required to have adequate insurance in place to cover any losses of this kind.
- (b) Claims not falling under (a) above and which don't involve injury, illness or death: the maximum amount we will have to pay you in respect of these claims is up to three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.
- (c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel:
  - iv) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); The Borneo/Colombo Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.
  - (ii) In any circumstances in which a carrier is liable to you by virtue of EC 261/2004 (denied boarding and flight disruption) any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.
  - (iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

15.4 It is a condition of our acceptance of liability under this clause that you notify any claim to ourselves and our supplier(s) in writing in accordance with the complaints procedure set out in these conditions. You agree to cooperate fully with us in respect of any legal proceedings which we may take against a third party in relation to the non-performance or improper performance of the services involved in providing the tour supplier.

15.5 Where a payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

15.6 Please note: we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business, (c) indirect or consequential loss of any kind.

15.7 Excursions or other tours not provided by us that you may choose to book or pay for whilst you are on our tour are not part of the tour provided by us. For any such excursion or tour that you book, your contract will be with the operator of the excursion or tour and not with us. We are not responsible for the provision of such excursion or tour or for anything that happens during the course of the provision by the operator.

15.8 Where it is impossible for you to return to your departure point as per the agreed return date of your package due to “unavoidable and extraordinary circumstances”, we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the 3 night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs in advance. For the purposes of this clause, “unavoidable and extraordinary circumstances” mean war, armed conflict, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods.

To book please call Luxury Trains on 0333 405 0192.
earthquakes or weather conditions which make it impossible to travel safely back to your departure point.

16.1 If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay, VIR, disaster, storm, adverse weather conditions, industrial dispute, labour strike, lockout, civil unrest, acts of terrorism, or any other event beyond our or our supplier’s control, you need to contact us and the airline or other transport supplier concerned immediately.

16.2 Prompt Assistance: If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health, services, local authorities and consular assistance and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangement or other such assistance you require.

Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these Booking Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party’s negligence.

16.3 Under EU law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be published at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority (CAA) www.caawe.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to a claim against any other arrangements even where those arrangements have been made in conjunction with your flight. We, or the suppliers identified on your ATOL Certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvent, the Trustee of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to these Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

20.2 If you book arrangements other than an ATOL protected flight or package holiday from us, your monies will not be financially protected. Please ask us for further details.

21 HEALTH

21.1 Please ensure that you inform us of any relevant medical conditions or health issues prior to booking a tour. Also inform your Tour Manager at the beginning of the tour. Where possible a doctor shall be on board. Please note that if we consider our doctors are fully insured for claims brought within the UK, but not elsewhere. Foreign citizens must therefore note that any issues or claims arising from medical treatment are therefore subject to the exclusive jurisdiction of the courts of England and Wales and must be brought within the UK. When travelling to other countries you must make sure you have adequate health and travel insurance with full cover. In particular, you must make sure you have adequate travel insurance with full cover.

21.2 A moderate degree of physical fitness is needed to participate in our tours, which are rated as moderate to rigorous touring due to the daily walking involved and the overall shortcomings of the tourism infrastructure. You may encounter unpaved sidewalks, uneven surfaces and problems getting on and off trains (perhaps due to low platforms, steep steps and gaps between the platform and the train). On the trains used for the tour, restaurant, bar and shower cars may be some distance from your sleeping car and although we use reasonable endeavours to arrange portage you may have to carry your luggage for short distances. Flexibility, a sense of humour, the ability to walk at least a mile a day and keep up with your fellow passengers will be essential components to the enjoyment of your tour.

21.3 In the event that we (or our sole discretion) agree to accept a booking from a passenger who uses a wheelchair, due to the poor facilities available to disabled passengers in many countries visited during the tour and the characteristics of the tour facilities set out in Clause 21.2 above, such passengers must be accompanied by a companion or family member or other person who is willing to push that passenger’s wheelchair when required.

21.4 Passengers should refer to guidance published by the Department of Health which is available from travel agents or from the Department of Health - see www.doh.gov.uk. All passengers should check with their doctor as to which vaccinations are considered necessary or recommended for the area in which you will be travelling during the tour. Such
precautions do not take the place of insurance. In some foreign countries the standard of hygiene and safety may differ from those in the UK. For your own protection you should take particular care with hygiene and to what you eat and drink whilst abroad.

21.5 If in the reasonable opinion of any person in authority (including our Tour Manager acting in accordance with the opinion of a medical practitioner), your physical and or mental condition means that you should not continue with the tour we may require that you leave the tour as soon as practicable. In such circumstances, we will not be liable for any refund, compensation or costs incurred by you whatsoever.

22 SEVERABILITY
22.1 If any provision of these Booking Conditions shall be found by any court or administrative body of competent jurisdiction to be invalid or unenforceable the invalidity or unenforceability of such provision shall not affect the other provisions of these Booking Conditions and all provisions not affected by such invalidity or unenforceability shall remain in full force and effect. The parties hereby agree to attempt to substitute for any invalid or unenforceable provision a valid or enforceable provision which achieves to the greatest extent possible the economic legal and commercial objectives of the invalid or unenforceable provision.

23 COMPLAINTS
23.1 In the unlikely event that you have any problem or complaint during your tour please bring it to the attention of the Tour Manager immediately so that he or she has the opportunity to find a solution. Should a problem remain unresolved during the tour then please write to us at your Head/Registered Office promptly upon your return and, in any event, within 28 days of your return from the tour. In the event that you do not tell us in that period this may affect our ability to investigate complaints and may impact on the way that your complaint is dealt with.

23.2 We strongly recommend that you communicate any complaint to the supplier of the relevant services and our representative without delay and complete a report form during the tour. If you do not follow this simple procedure we will have been deprived of the opportunity to investigate and rectify your complaint during the tour and this may affect your rights under these Booking Conditions.

23.3 Please note that we do not offer an Alternative Dispute Resolution service. However, you can access the European Commission Online Dispute (ODR) Resolution platform at http://ec.europa.eu/consumers/odr/.

24 LAW & JURISDICTION
These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those place and if you wish to do so.

25 ADVANCE PASSENGER INFORMATION
A number of Governments are introducing new requirements for all air carriers to provide personal information about all travellers on their aircraft to the Authorities before the aircraft leaves the UK. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for your flight. Where we collect this data, we will treat it in accordance with our privacy policy.

26 FOREIGN OFFICE ADVICE
You are responsible for making yourself aware of Foreign Office advice and State Department warnings in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure. (See clause 17).