Deluxe Alaskan Voyage and Rocky Mountaineer

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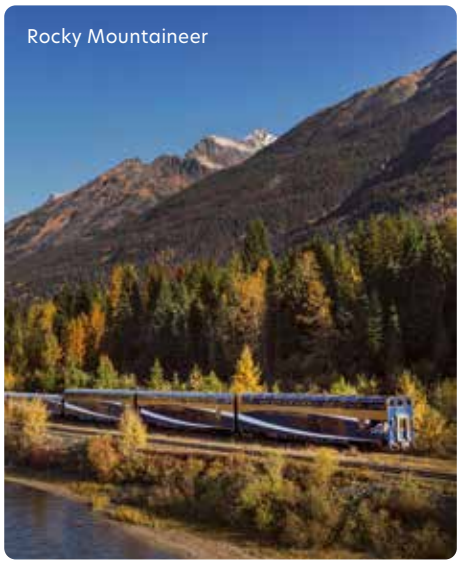
and Rocky Mountaineer

18 days from ~~£8,395~~ **£7,136** per person based on two sharing in a J grade inside stateroom on MS Koningsdam and SilverLeaf Service on Rocky Mountaineer, 1 May 2027

Grade 3: Active explorer | Cruise and tour | Rail journey

Pairing the famous Rocky Mountaineer and an Alaska cruise, captivating vistas will appear at every turn of this incredible cruise and tour holiday. Magnificent mountains, lakes and national parks fill our first few days in Banff and Jasper. The iconic Rocky Mountaineer railway transports you through forested valleys and over mountain passes. Then on a week-long Alaskan cruise, spot harbour seals, humpback whales, swooping eagles and more as you sail past the monumental glaciers and snow-dusted mountains of the Alaskan fjords. Finally, end in Vancouver, one of the most liveable cities in the world.


Rocky Mountaineer

Day 1. UK to Calgary to Banff. Our nationwide shared chauffeur service collects you from home for your flight to Calgary. On arrival, transfer to Banff, in the heart of the Rocky Mountains. Stay three nights at Caribou Lodge, Ptarmigan Inn, Banff or at The Rundlestone Lodge, Banff, all locally rated 3.5-star.

Day 2. Banff (Lake Louise). Banff is regarded as one of North America's loveliest small towns and makes a wonderful base for exploring the scenic surrounding area. Today, head out on an excursion to Lake Louise - known as 'the jewel of the Rockies'. Named after Queen Victoria's fourth daughter, Lake Louise is one of Canada's most beloved attractions and perhaps the most picturesque body of water in the world. The best view is from the chateau on the eastern shore, where you can snap a postcard-pretty view of snow-capped mountains and picturesque pine forests.

Day 3. Banff. Take a day to yourself to browse the craft shops, boutiques, cafes and restaurants of Banff. Or you could join an optional gondola ride to Sulphur Mountain for an amazing bird's-eye view of six mountain ranges.

Day 4. Columbia Icefield to Jasper. Travel north through the Rockies to Jasper, with captivating vistas unfolding at every turn of the road. En route, make a stop at the Columbia Icefield for a unique Ice Explorer ride on the surface of the Athabasca Glacier, weather permitting. Learn more about glaciers, icefields and the environment from the expert drivers. There's also a chance to safely hop off and stand on this icy giant. Arrive in Jasper later this afternoon and spend the next two nights at the locally rated 3.5-star Crimson Hotel, Jasper.

Day 5. Jasper. Jasper National Park is one of Canada's oldest and largest, brimming with cultural treasures and miracles of nature. Your guide will take you deep into the park, pausing for a moment of peace at Medicine Lake and - another icon of world travel - Maligne Lake. Surrounded by mountains and glaciers, you'll really get the feeling of being in the middle of this great wilderness. Enjoy an interpretative talk at dinner this evening.

Day 6. Rocky Mountaineer (Jasper to Kamloops). Step on board the renowned Rocky Mountaineer train today for a railway ride unlike any you've taken before. Sink back into your seat and get ready for the breathtaking scenes that await as you wind our way through the Canadian Rockies over the next two days. This exhilarating journey between Jasper and Vancouver is punctuated with an overnight in Kamloops. Dart between valleys and lake shores, over mountain passes, through forests and remarkable tunnels hewn from the rock. On this part of the journey, look out for the towering peak of Mount Robson, the Albreda Icefields' expansive glaciers, the Pyramid Falls and the snow-capped Monashee peaks. Stay overnight at a hotel in Kamloops.

Day 7. Rocky Mountaineer (Kamloops to Vancouver). On the menu for today's scenic feast: the lush green fields of Fraser Valley, Coast and

Breaching whales

Lake Louise

MS Koningsdam 4*

Cascade mountains, the steep slopes of the Thompson River and tumbling waters of Hell's Gate in the Fraser Canyon. Arrive in Vancouver later this afternoon. Stay overnight at the locally rated 4-star Pinnacle Vancouver Harbourfront.

Day 8. Vancouver. There'll be more time to explore Vancouver at the end of the cruise, but this morning is at leisure to gather memorable first impressions of a city before boarding the ship for your seven-night cruise. You'll have some time to familiarise yourself with the ship before setting sail this afternoon.

Day 9. Canada's Inside Passage. Explore the awe-inspiring panoramas of Canada's Inside Passage, a peaceful and picturesque 'marine highway' between British Columbia's islands and mainland. Look out for intricate fjords, dense forests and snow-topped mountains. There's plenty of wildlife to spot, too. Harbour seals, humpback whales and swooping eagles call this beautiful area home.

Day 10. Juneau. Sightings of whales, seals and sure-footed mountain goats are likely today as the ship makes its way through narrow waterways to Juneau, Alaska's state capital since 1906. Though it covers a large area, this cosmopolitan city has a surprisingly small population. Juneau's location, in the heart of the Tongass National Forest and at the foot of the towering mountains that overlook Gastineau Channel, makes it a memorable visit.

Day 11. Skagway. Skagway was the coastal gateway to the goldfields of the Klondike during the 'rush' of the late 1890s and this 'boom town' owes its size and prominence to those thousands of fortune-seekers on the Chilkoot Trail. In its boardwalks, pebble streets and turn-of-the-century buildings, the town has captured an ambience of those frantic times.

Day 12. Glacier Bay National Park. There can be few more inspiring sights to greet you on waking than Glacier Bay National Park. This morning, you'll find yourself in the midst of towering mountains, magnificent tidewater glaciers, vast icebergs and an abundance of wildlife - a paradise for photographers, artists, birdwatchers and anyone who appreciates the majesty and beauty of the natural world.

Day 13. Ketchikan. Beautifully located, Ketchikan stretches like a ribbon along the shoreline below Deer Mountain - so remote that it may only be reached by sea or air. Echoes of pioneer days still haunt the historic Creek Street area. But these days, Ketchikan is better known for its extraordinary collection of tribal totems and its salmon production. As 'the salmon capital of the world', it is the perfect place to sample the freshest and most delicious wild fish.

Day 14. Canada's Inside Passage. Return southwards through Canada's Inside Passage on a last full day at sea, with more epic views from the deck or time to enjoy the ship's fine facilities.

Day 15. Vancouver. Lapped by the Pacific Ocean on one side and overlooked by mountains on the other, Vancouver isn't your average grid-iron sprawl. Hop off the ship this morning and head straight into our orientation tour of the city for all the standout highlights. This afternoon is free for you to explore independently. Stay two nights at the locally rated 4-star Pinnacle Vancouver Harbourfront.

Day 16. Vancouver. Today is free to make your own discoveries in Vancouver. Or join an optional excursion to Vancouver Island, to view Butchart Gardens with its display of flowering trees and shrubs, and also explore Victoria, one of Canada's most beautiful cities. Amongst its many attractions are the British Columbia Museum, Thunderbird Park and the Parliament Buildings.

Day 17. Vancouver-In Flight. Enjoy a further leisurely morning, with some time for shopping, before transferring to the airport for your overnight flight to the UK.

Day 18. UK. On arrival, your vehicle will be waiting for the journey home.

Your tour includes

9 nights in hotels, 7 nights cruise on Koningsdam and 1 in flight

26 meals:
9 breakfasts | 9 lunches | 8 dinners

5 excursions and visits
- Tours of Banff surrounds (with Lake Louise) and Jasper National Park
- Columbia Icefield Glacier Adventure
- Interpretative talk during dinner in Jasper
- City tour in Vancouver

Plus
- Rocky Mountaineer SilverLeaf Service (2 days). To upgrade to GoldLeaf Service, please contact our travel advisors
- Gratuities for Rocky Mountaineer crew

Departure dates

2027		July	3, 10
May	1, 8, 15, 22	August	28
June	5, 12, 19, 26	September	4, 11, 18

Single supplement: from £2,300 based on J grade inside stateroom MS Koningsdam and SilverLeaf Service on Rocky Mountaineer

The deposit due for this holiday is £695pp

Price is subject to change and will be confirmed upon enquiry. #Limited time only. See page 2 for details.

International flights. Prices are based on return flights with Air Canada from London Heathrow. Supplements may apply from other airports.

Rocky Mountaineer

Carving through the Canadian Rockies with a glass of wine in hand, gazing up at snow-capped mountains as you tuck in to a perfectly grilled salmon fillet. Or rolling past milky-blue, glacier-fed lakes, clutching your camera tightly as a majestic bald eagle soars above. This is Canada, Rocky Mountaineer style.

This luxurious train showcases the region's finest scenery through panoramic domed windows and from open-air viewing platforms. Choose from two sublime service levels accompanying iconic routes through the Canadian Rockies... it all comes together to create one unforgettable journey.

Cuisine

Step on board each morning and you'll be greeted with the scent of just-baked cinnamon scones and fresh coffee. It's just for starters, though - fluffy omelettes soon follow, or a menu of tempting treats if you're travelling in GoldLeaf.

You'll be lunching on regionally inspired meals, washed down with local wines. In between, nibble on complimentary gourmet snacks, or toast the journey with a signature cocktail (made with fresh ingredients picked up along the route)

Scenery

Scenery is a huge part of the Rocky Mountaineer experience. After all, you're travelling through some of the world's most spectacular landscapes.
It's not a 'blink and you'll miss it' type of journey - an average speed of 30mph allows scenery to be savoured, and daylight-only travelling means you won't miss a second of your surroundings. Admire the views through dome-style windows from the comfort of your seat, or feel the breeze in one of the outdoor viewing areas.

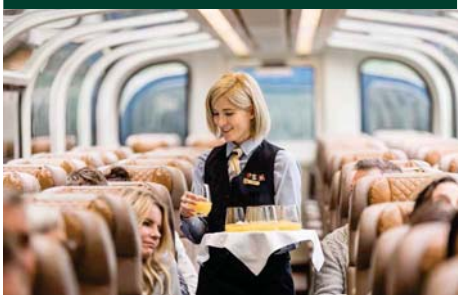
Service

When you arrive at the station in anticipation of your journey, you'll be met by the smiling faces of your Rocky Mountaineer Hosts. Their warm welcome sets the tone for the rest of your journey. Nothing is too much trouble. Fancy a mid-morning snack? No problem. Another cup of coffee? Coming right up. Want to hear stories of adventure and intrigue in the towns you're passing through? Just ask.

SilverLeaf

- A single-level dome coach with panoramic views through oversized windows
- Hot gourmet breakfast and lunch options plated and served at your seat
- Captivating stories and historical trivia told by your Rocky Mountaineer Hosts
- Complimentary alcoholic and non-alcoholic drinks and gourmet snacks available throughout the journey, including wine, beer and spirits
- Complimentary transfers to and from the train during your package tour

GoldLeaf



- Fully domed windows offering unparalleled 360° panoramic views from your seat in the upper-level
- Hot gourmet breakfast and lunch options served in the lower-level dining room of your dome coach and gourmet snacks served throughout the journey
- Captivating stories and historical trivia told by your Rocky Mountaineer Hosts
- Each GoldLeaf Service coach has a full culinary team and four Onboard Hosts
- Complimentary alcoholic and non-alcoholic drinks served throughout, including wine, beer and spirits
- Complimentary transfers to and from the train during your package tour

SILVERLEAF

GOLDLEAF

For the latest prices and to book call Luxury Trains on 0333 405 0192

General information

We want your holiday to be as smooth and enjoyable as possible. The information provided should be read alongside the enclosed Useful Information for your destination(s) and/or the cruise line you're sailing with. Please take the time to review it before your departure.

If you need any further advice before your trip, we're happy to help. You can email us at aftersales@titantravel.co.uk or call us on 0800 988 5811 (if you've booked through a travel agent, please contact them directly).

Key Rights

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from certain rights applying to packages, full details of which can be found on our website under 'Your Key Rights'. https://www.titantravel.co.uk/key-rights.

We are Saga Travel Group (UK) Limited and will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent.

Your booking is subject to our booking conditions and as soon as we issue our holiday confirmation to you, a contract will exist between us. Our latest booking conditions can be found on our website https://www.titantravel.co.uk/booking-conditions and a copy will also be sent with your holiday confirmation.

Passports

It's essential that you check whether you're in possession of a valid passport before you make your holiday booking and allow sufficient time for any applications to be processed.

If your passport is endorsed in any way, you should check immigration requirements with the relevant embassy or consulate of the country to be visited. You should also be aware that if your passport contains previous entry or visa stamps of certain countries you may encounter problems when visiting other countries - e.g. a passport indicating you have previously travelled to Israel may not be accepted by a number of Arab countries. We recommend that you have at least three blank pages in your passport to cover potential immigration formalities which may be required in some countries.

For British citizens only

The UK government recommends you ensure that on the date of travel you have at least six months left on your passport and that it is less than ten years old. If your passport doesn't meet these requirements, you may not be able to travel. Whilst premium and fast track options are available, standard passport renewals can take up to ten weeks.

We recommend you regularly familiarise yourself with the latest requirements, which can be found on the Entry Requirement pages for each country on the UK Foreign, Commonwealth & Development Office website www.gov.uk/foreign-travel-advice. We're unable to accept any responsibility if you cannot travel because you have not complied with any passport requirements.

Travel to a non-EU country - Some countries require at least six months validity beyond your planned date of return travel. You should check the expiry date on your passport and view the FCDO travel advice for the destination(s) you're visiting for confirmation of the specific rules.

Travel to an EU country - Your passport must have a 'date of issue' less than 10 years before the date you arrive – if you renewed your passport before 1 October 2018, it may have a date of issue that is more than 10 years ago. Your passport must have an 'expiry date' at least 3 months after the day you plan to return home.

For all other Nationalities

Holders of a British Subject passport and Non-British Citizens should check immigration requirements with the relevant embassy or consulate of the country to be visited, as should customers with Dual Nationality/Renounced Citizenship.

Visas / Entry Requirements

Electronic visas are increasingly required for foreign travel. British Citizens should refer to the Entry Requirement pages for each country on the UK Foreign, Commonwealth & Development Office website www.gov.uk/foreign-travel-advice. Citizens of other countries should check entry requirements with the relevant embassy or consulate of the country to be visited.

Visas can be obtained in one of two ways:

Direct with the relevant consulate/embassy of the country you are visiting

This will be the cheapest way to obtain your visa, but you must ensure you visit the official site, as other similar websites will charge you more.

With a specialist visa provider

Our recommended visa supplier is CIBT Visas. By obtaining your visa this way you can be assured of support and assistance throughout the application process, should you need it. They will also verify you have completed the application correctly before it is submitted. You will pay a service charge if you obtain your visa this way, discounted providing you use the link provided below. You'll be dealing with CIBT direct and, whilst we recommend them, we will not be held responsible for any delays or problems encountered. CIBT is also unable to assist with visa applications that have already been started with a consulate/embassy.

CIBT Visas https://cibtvisas.co.uk/titantravel or telephone 0207 593 6209

Please note: If you require the address of your first hotel for the purposes of your visa application, please consult your holiday confirmation invoice or visit www.titantravel.co.uk/mytitan for details. If you have booked through a travel agent, please contact them.

Some travellers including those with certain serious communicable illnesses, criminal records, previous deportations, visa overstays, and other problems may not be eligible by law to enter certain countries. Such travellers must check with the embassy or consulate of the country to be visited to ascertain if they are eligible to apply for a special restricted visa.

Health & vaccination requirements

Latest information can be found on the Health pages for each country on the UK Foreign, Commonwealth & Development Office website www.gov.uk/foreign-travel-advice and at https://travelhealthpro.org.uk/. Requirements can change without notice. We strongly recommend that if you are concerned about any health issues you should consult your GP.

Medical Information, Mobility and Assistance

It is of the upmost importance that your read and understand your responsibilities under the **medical information** and **mobility and assistance** sections of our booking conditions. You must declare all physical and mental health or mobility conditions that affect you or anyone travelling in your party and be aware that our staff will not assist with any personal care or support such as pushing wheelchairs.

Accommodation

Accommodation is provided in twin or double-bedded rooms, most of which include a private bath or shower and toilet. In some cases – particularly in cruise ship cabins – facilities may be limited to a shower and toilet only. In rainforest, safari, and desert locations, accommodation may be in lodges or campsites, where standards can vary, and toilet facilities may not always be en suite. Please note that while we provide details of guest room facilities in our brochures, we can't guarantee that all rooms will include the listed amenities. Additionally, the images featured in our brochures are for illustrative purposes only.

Single rooms - Even though single rooms carry a supplement, they're not always the same size as twin or double rooms, especially in Europe, where the age and character of many hotels play a role. Single rooms may also be located in different areas of the hotel compared to twin or double rooms. Please note that paying a single supplement does not guarantee a twin or double room for single occupancy unless specifically stated.

Triple rooms - When booking a triple room, the third person is required to either share an existing bed or use an extra bed, which may be a camp-style bed or a sofa bed. Adding an extra bed may make the accommodation feel cramped, and rooms with three beds may not be available at all hotels. If bed sharing is unsuitable and an additional single room needs to be booked, this will incur an extra charge.

Disruption - There may be redevelopment, expansion, building or roadworks taking place in the vicinity of your hotel during your holiday, which could result in unavoidable noise. Unfortunately, this may occur without prior notice to us. However, if we become aware of any impending work that might cause a disturbance, we will make every effort to inform you as soon as possible. If you do have a complaint at your hotel or for any other service, you must tell your tour manager, local representative or hotel staff immediately so they can try and solve the problem on the spot. Additionally, where a hotel features a swimming pool, its availability is determined at the hotelier's discretion and is often seasonal. Availability may be affected by weather conditions or essential maintenance, which are circumstances beyond our control.

Quality/Star rating - The hotel ratings we provide are based on official local standards. These standards can vary significantly, so the ratings should be considered in comparison to other hotels within the same country, rather than against UK standards.

Coaches

The type and size of coach provided will be suitable for the group size. Single travellers may be seated next to another single traveller. While we try to provide coaches with toilets onboard wherever possible, we regret that this facility cannot be guaranteed (particularly for smaller groups in

smaller vehicles). Additionally, in certain parts of the world, the toilet may have to remain locked at the discretion of the driver if disposal points are not easily accessible. Regular comfort stops will be made for the convenience of all passengers. Wi-Fi on board coaches (where fitted) is only suitable for light internet browsing, and availability can vary depending on the strength of the local mobile network signal.

Flight seating

Seating – While we always communicate your seat preferences to airlines in advance, we can't guarantee that your choice of seats will be available or that seats together can always be secured. This may be due to operational changes such as a late change of aircraft type.

Meals

Where meals are included in a holiday, they may be a set menu or a buffet arrangement. As part of a group booking, included meals are typically eaten together at a designated time. If a choice of menu is offered, you may be required to make your selection in advance.

For vegetarian meals or special dietary requirements, the availability and variety may vary depending on the destination. The standard of breakfast in other countries may differ from that in the UK. In some locations, an additional charge may apply for items such as fruit juice or hot dishes. A continental breakfast typically includes tea or coffee, rolls, and jam, while a buffet breakfast generally offers tea or coffee, a selection of breads, rolls, or croissants, cereals, fruit, cheeses, and cold meats.

If you have any food allergies that could impact your health, please inform us at the time of booking or as soon as possible. It is your responsibility to take precautions, avoid foods that may trigger your allergies, and enquire about ingredients when necessary. For more information, please refer to our booking conditions.

Pre-bookable excursions on our escorted tours

For your convenience, our most popular optional excursions can be pre-booked and paid for prior to your departure. The operation of excursions can be subject to minimum numbers and suitable weather conditions. If a pre-booked excursion is cancelled for operational reasons you'll receive a full refund on your return home.

Rail travel

Luggage handling at train stations is generally not included, and porters or trolleys may not always be readily available. Please be aware that you're responsible for your own luggage and will need to carry it between the station entrance and the train. We recommend using wheeled suitcases for ease of transport. Customers travelling on overnight services should note that accommodations are compact; and twin berths typically consist of bunk beds.

Nationwide shared chauffeur service

If your holiday includes this service, you'll be advised of your pick-up time in your final holiday documents. On rare occasions we may have to amend these times and reserve the right to do so. However, we'll always endeavour to provide at least five days' notice. Our expert team have carefully planned your journey to ensure you will arrive on time. Comfort stops can be requested with your driver. We reserve the right to select the mode of transport for your journey. If you're travelling in an electric vehicle, charging stops may be required on longer journeys. Any motor vehicles could be shared with up to 5 other passengers.

Only one suitcase and one standard piece of hand luggage per person is included. Each item that you check in for your flight must not exceed a maximum size of 158cms/62ins (sum of length, width and height). Therefore, please ensure you notify us as soon as possible if you wish to take more than one suitcase and a piece of hand luggage each, or any walking aid/collapsible wheelchair (and haven't already informed us).

Your luggage will remain your responsibility, so please make sure you check with your driver that all your bags have been loaded and removed from the vehicle.

Please note that if you make your own international flight arrangements and join one of our holidays in the destination, our nationwide shared chauffeur service will not apply.

Weather conditions/ National and local holidays

Local weather conditions can impact our holidays in all countries. Similarly, local conditions or road closures may require us to take alternative routes. In such cases, this may result in us being unable to visit a region or sight normally included in the itinerary. During local and national holidays certain facilities and museums may unavailable, and some hotels may be busier than normal with local families.

Overseas standards

It's important to recognise that in certain countries standards and customs may differ from those we're accustomed to. Restaurants and hotel services may vary, roads can sometimes be little more than bumpy tracks, transport facilities may differ, and poverty may be more evident. Energy conservation measures may mean that hotels are required to limit services such as air-conditioning, water, and electricity. The legal and safety requirements in some countries are of a lower standard than the UK. Please visit the UK Foreign, Commonwealth & Development Office website www.gov.uk/foreign-travel-advice for more information.

Privacy and data

We want all our customers to enjoy completely successful holidays. However, anyone with a medical condition, disability or a dietary/religious requirement must be aware that information supplied to us will be shared with other companies and individuals who supply the various parts of your travel arrangements. Depending on your choice of holiday, some of the suppliers may be based outside the UK, where data protection controls may not be as stringent. However, we'll not share this information with any party that is not responsible for your travel arrangements.

Escorted touring price promise

We know many customers like to plan early to secure their preferred holiday and date, in fact, we strongly recommend this, as availability becomes more limited closer to departure. While our holidays prices will vary from time to time, our price promise guarantees that once you've booked, we'll never increase the price of your holiday. We won't surcharge you, even if costs rise. Plus, our Flexi Deposit means that if your plans need to change, you can transfer your booking to a new date or holiday, fee-free, up until your final balance is due.

Safety

Your safety and security are our top priority. In the event that the Foreign, Commonwealth & Development Office advising against travel to a certain country, we would act on this guidance. However, we do recommend that you check their travel advice before you make a booking at www.gov.uk/foreign-travel-advice. While we take every precaution in looking after you on holiday, your responsibility for your personal safety and welfare and the care of your possessions remains as it would at home. Extra care should be taken when walking around cities, especially at night, and we recommend you stay in well-lit, populated areas. It is also wise to avoid carrying valuables or wearing expensive jewellery.

Special requests

These should be advised at the time of booking. While we endeavour to meet these requests, they are subject to availability with our suppliers and can't be guaranteed. We can't accept bookings that are conditional upon a special request being met.

Travelling with children

We can't accept bookings for children younger than 12 years on the date of departure, as our holidays are not suitable. Single parents or other adults travelling with children (under 18 years) should be aware that some countries require documentary evidence of parental responsibility before allowing lone parents to enter the country or, in some cases, before permitting the children to leave the country.

Happiness Guarantee

To make use of the Happiness Guarantee you must state your intention to the tour manager within the first 24 hours of arrival in your holiday destination. They'll endeavour to resolve any issues; if a solution cannot be agreed by the end of day two, Titan Travel will cover the costs for you to return to the starting point of your holiday from the next available location and refund the price that you've paid (we'll not refund any costs you have incurred for items not purchased directly through Titan, such as overnight accommodation or third-party insurance). This Guarantee does not affect Titan's standard booking conditions or pre-departure cancellation policy. Valid only on holidays of 8 days or more. The Guarantee will not apply where the situation is beyond our control.

Booking conditions

Your contract is with Saga Travel Group (UK) Limited ('Titan' or 'we' or 'our' or 'us'). We set out below an explanation of the conditions that apply when you book a holiday with us. It is important that you read these conditions together with the holiday and cruise information in our brochure, as they not only define our obligations to you but also impose some important commitments upon you. If any part of these booking conditions is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity will not affect the other provisions which shall remain in full force and effect.

1. Your holiday contract

When you make a booking, you guarantee that you have the authority to accept, and do accept on behalf of your party, the terms of these booking conditions. A contract will exist as soon as we issue our Holiday confirmation. It is your responsibility to provide accurate details at the time of booking, including ensuring passenger details exactly match passport details. It is also your responsibility to check that the information on the Holiday confirmation and ATOL Certificate (if relevant) is correct and includes details of everything you have booked (including flights, hotels and other services). If any of the passenger or holiday details on the Holiday confirmation or ATOL Certificate (if relevant) are incorrect or incomplete, you must notify us immediately. We will pass on any additional charges incurred as a result of any details not being correct. We reserve the right to refuse to accept and/or not proceed with any booking at any time at our sole discretion. This contract is governed by English law and the jurisdiction of the English courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so. A complaint may be referred to arbitration - see section 11.

2. Your financial protection and peace of mind

We provide full financial protection for our package holidays.

2.1 For flight-based holidays this is through our Air Travel Organiser's Licence number 11746 issued by the CAA of Aviation House, Beehive Ring Road, Crawley, West Sussex, RH6 0YR, www.caa.co. uk, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the nonprovision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

2.2 When you buy a package holiday that doesn't include a flight or you receive an ATOL Certificate but all the parts of your trip are not listed on it, financial protection for your package holiday or the parts that are not ATOL protected is provided by way of a bond held by ABTA - The Travel Association of 30 Park Street, London, SE1 9EQ, www.abta.com. You agree to accept that in the event of our insolvency, ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original booking. You also agree to accept that in circumstances where the travel service supplier provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

Please note that items not purchased through Saga Travel Group (UK) Limited will not be protected.

3. Your holiday price

Price: Advertised prices may have changed by the time you book your holiday. We will notify you of the current price prior to any booking. We reserve the right to alter the price of any holiday, introduce supplements or correct pricing errors at any time.

After you've made a booking, the price of your holiday is secure and will not change. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place. Titan reserves the right not to be legally bound in the case of incorrect pricing and acknowledgement of such an error does not mean acceptance of it.

Local taxes: Please note that local taxes are not included within the holiday package price and where necessary these will need to be paid locally by you.

Optional ad hoc services: We provide you with the option to specifically request extras which are in addition to or adaptions of our standard packages. Prices for optional ad hoc services such as extensions, extra accommodation, upgrades and domestic flights ('ad hoc' services) can vary depending on when you book. Please note that adding an ad hoc service may result in additional non-refundable charges to our standard packages due to changes in flight dates, changes to our standard allocated accommodation periods and additional costs passed to us from third party suppliers. You will be notified of the total price of your holiday prior to booking, along with any additional or higher non-refundable deposit amount payable. Please note that where a flight upgrade has been booked and there is a change of airline prior to your departure date it may not be possible to offer an equivalent upgrade or there may be an additional cost payable (we will refund you the difference if the upgrade with the new airline is of a lower value). In this situation, we will offer you the opportunity to revert to economy class and refund you the cost of the upgrade, pay any additional costs for the equivalent upgrade or cancel with a full refund of all monies paid. Compensation will not be payable.

4. Seamless travel from door to tour

Nationwide return shared chauffeur service: The majority of Titan's Nationwide return shared chauffeur service are not exclusive to one booking. Journeys may be undertaken via additional addresses and may involve a change of vehicle. For journeys of less than 100 miles, we may deviate from your direct route by up to 30 minutes. For journeys over 100 miles, we may deviate from your direct route by up to 60 minutes. Nationwide return shared chauffeur service are available within mainland UK. This will either be a road transfer from your home to a London airport, or a road transfer to a regional airport for a connecting flight, as determined by us and to be advised at time of booking. Connecting flights are subject to schedules and availability. In the Scottish islands and Sark where vehicle access is restricted we invite guests to nominate a mainland address for their pick up. At busy times of the year, we supplement this service with carefully selected, private chauffeur driven vehicles which offer the same standard transfers.

International flights from regional airports: If you choose to fly internationally from a regional airport, flights are subject to schedules and availability. Applicable supplements will be quoted once flight schedules become available, which may be after your initial booking date. Additional or higher non-refundable deposits may be payable for flights with low-cost airlines. Due to differing flight schedules, we may arrange a separate or private transfer from the airport to your first hotel (and from your last hotel to the airport).

5. Group sizes

Your holiday will be cancelled if the minimum number of customers is not reached. For Small Group Tours & Ocean Cruises the minimum number of customers is 10 and for Standard Tours and River Cruises the minimum number of customers is 20. If the minimum number is not reached, we will inform you or your travel agent in advance of your balance due date and you will have the option to move to an alternative date or holiday (additional costs may apply) or receive a full refund of all monies paid. See section 10 for information relating to cancellation for any other reason.

6. Paying for your holiday

Unless specified otherwise, when you make your booking, you must pay a deposit amount per person of £250 for short haul holidays and £395 for long haul. Please note some holidays and flights with low-cost airlines may require an additional or higher nonrefundable deposit. You'll be advised any additional or higher non-refundable deposits at the time of booking. The balance of the price of your travel arrangements must be paid at least 75 days before your departure date, or as advised at the time of booking and stated on our Holiday confirmation. Unless you're otherwise advised, bookings made after the balance due date (as set out above) must be paid in full at the time of booking and we cannot confirm your booking until full payment is received. If the deposit and/or balance is not paid in time, we reserve the right to cancel your travel arrangements. If the balance is not paid in time, we'll retain your deposit.

Low deposit offers: Occasionally, we may promote low deposit offers for a specified time period. Please note some holidays may require an additional or higher nonrefundable deposit. These exceptions will be advised at the time of the booking.

Refunds: If you are entitled to any refund(s) relating to your booking, this will go to the lead passenger who made the booking, usually by the same payment method that was used to pay us. In the case of card payment, refund(s) will be made to the appropriate card account(s). Any fees incurred when making a payment will not be refunded unless we cause the cancellation. No refund is available after your departure date if you attend part of the holiday only, or vary or extend the holiday arrangements.

7. If you change your booking

If, after our Holiday confirmation has been issued, you wish to change your travel arrangements in any way, for example, your chosen departure date or accommodation, we will do our utmost to make these changes, but it may not always be possible. Any request for changes to be made must be from the **person who made the booking** or your travel agent. You will be asked to pay an administration charge of £40 per person, and any further cost we may incur in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made and you should therefore contact us as soon as possible. Note: Certain travel arrangements (for example, flights with low-cost airlines) may not be changeable after a reservation has been made and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements.

Transferring your booking:

You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving us notice in writing at least 7 days before departure. Both you and the new traveller are responsible for paying all costs we incur in making the transfer.

8. If you cancel your holiday

You, or any member of your party, may cancel your travel arrangements at any time. Notification from the **person who made the booking** or your travel agent must be received at our offices and the cancellation will be **effective from the date it is received at our offices**. Since we incur costs in cancelling your travel arrangements, you will have to pay cancellation charges as per the table at the end of these booking conditions, or as advised by your sales consultant (see also the exception below). Please note that any additional or higher non-refundable deposits paid will be included in the cancellation charges set out in the table at the end of these booking conditions or advised by your sales consultant. Should cancellation occur before your balance due date, the cancellation charge will, therefore, be loss of deposit plus any additional and/or higher nonrefundable deposit paid. You can cancel your booking without paying cancellation charges if the performance of your package, or the carriage of passengers to your destination, is significantly affected by Unavoidable and Extraordinary Circumstances. **Unavoidable and Extraordinary Circumstances** means a situation that is, in our opinion, beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Examples include, but are not limited to, war, threat of war, riots, civil strife, terrorist activity, Government action or restraint, industrial disputes, natural or nuclear disasters, fire, low or high water levels, adverse weather conditions including hurricanes, epidemics, health risks, unavoidable technical problems with transport, damage and accidents from machinery or engines and closed or congested airports. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. We will observe advice provided by the UK Foreign, Commonwealth & Development Office.

(i) If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

(ii) If one person sharing a twin/double or triple room or cabin should cancel, the remaining participants would then be required to pay the relevant single supplement or forfeit the triple reduction.

9. If we change your booking

We plan the holiday arrangements many months in advance and, although unlikely, we may need to make changes. It is a term of your booking that we are able to make changes to any aspect of your booking. If the change is insignificant, we will ensure that you are notified about it. Examples of **insignificant changes** include, but are not limited to, changes to airline carriers; changes to aircraft type; alterations of your onward/return flights which do not result in a change to date of departure; change of accommodation to another of the same or higher standard; flights becoming indirect; closure of hotel facilities for improvement; building works; changes to advertised amenities; changes to itineraries; changes to included and optional excursions and entertainment. Please note we will not pay compensation or offer alternative options if we make an insignificant change. If, before departure, we have to significantly alter any of the main characteristics of the travel services that make up your holiday package, you will have the rights set out below.

9.1 We will contact you and you will have the choice of accepting the change or having a refund of all monies paid. You can also accept an alternative holiday, where we offer one. If the alternative holiday is of a lower value, we will refund any price difference. If the alternative holiday is of a higher value, you will be required to pay the additional amount. We will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to us within the timescale given your booking may be cancelled.

9.2 If you choose to accept a refund, we will pay compensation as per the table at the end of these booking conditions except where the significant change is due to Unavoidable and Extraordinary Circumstances. This standard payment will not affect your statutory or other legal rights. Examples of **significant changes** include, but are not limited to, a significant change of resort or holiday duration, where your stay is for 3 nights or more; a change of accommodation to that of a lower category for 3 nights or more; a change in departure date; a change of departure airport (except between London airports, between Birmingham and East Midlands airports, between Sheffield, Doncaster, Manchester and Leeds Bradford airports, or between Liverpool and Manchester or between airports in Scotland) or your cruise being cancelled by the cruise company or shipping line.

Please note that we do not accept any responsibility or liability for any consequential loss or expenses you may incur from arrangements you have made with any other party or parties.

10. If we cancel your holiday

We reserve the right to cancel your booking. We will not cancel after the balance due date, except for **Unavoidable and Extraordinary Circumstances** or a failure by you to pay the final balance. If your holiday is cancelled (for reasons other than a failure by you to pay the final balance) you can either have a full refund of all monies paid or, where available, accept an offer of alternative comparable travel arrangements. We will refund any price difference if the alternative is of a lower value. In the event a refund is paid to you, we will pay compensation as per the table at the end of these booking conditions except where the cancellation is due to Unavoidable and Extraordinary Circumstances. This standard payment will not affect your statutory or other legal rights.

Please note that we do not accept any responsibility or liability for any consequential loss or expenses you may incur from arrangements you have made with any other party or parties.

11. ABTA

We are a Member of ABTA, membership number Y174X. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

12. If you have a complaint

We are proud of our high reputation for customer satisfaction and strive to reach amicable settlement of the small number of complaints we receive. If you have a complaint about any of the services included in your holiday, you must inform our representative or locally appointed agent / hotel director or you can contact us via our duty office at dutyofficer@sagatravelgroup.com or by calling 01293 363214 as soon as possible to give us the best opportunity to put things right in resort. If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to our Customer Service Department at Saga Travel Group (UK) Ltd, PO Box 249, Seaham DO, SR7 1BG.

Alternatively, e-mail us at: customerservices@sagatravelgroup.com, giving your booking reference and all other relevant information. This will assist us to quickly identify your concerns and speed up our response to you.

If you fail to follow the requirement to report your complaint in resort, we will have been deprived of the opportunity to investigate and rectify it and this may affect your rights under this booking. Please also see section 11 above on ABTA.

13. Additional assistance

If you're in difficulty whilst on holiday and ask us to help we will provide appropriate assistance, in particular by providing information on health services, local authorities and consular assistance; and helping you to find alternative arrangements and any necessary phone calls/emails. You must pay any costs we incur, if the difficulty is your fault.

14. Our liability to you

We are responsible for the proper performance of all travel services included in this package. You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. If any of the travel services included in your package are not performed in accordance with the

contract, or are improperly performed, by us or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or any member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or Unavoidable and Extraordinary Circumstances. Except in cases involving death, injury or illness, the liability of Titan and any company within the group of companies which Titan is part of (including its employees, agents and subcontractors) shall be limited to a maximum of three times the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner to:

(a) the contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and

(b) any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions. Copies of the travel service contractual terms or the international conventions shall be provided on request. Under EU law (Regulation 261/2004), you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. If you are unhappy with your airline's response you may complain to the Civil Aviation Authority (Telephone 020 7453 6888 or visit www.caa.co. uk/passengers). Please note that reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in these booking conditions. If any payments to you are due from us, any payment made to you by the airline or any other service provider will be deducted. You agree to assign to Titan any rights that you may have against a third party or person which have caused or contributed to our legal liability to you or which result in us incurring costs on your behalf. You agree that you will provide us and/or our insurers, with all reasonable assistance to pursue a claim against any third party or person.

If it is impossible to ensure your return as scheduled due to Unavoidable and Extraordinary Circumstances, we will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday. Note: this entire section 14 does not apply to any separate contracts that you may enter into whilst on holiday (for example, for excursions, entertainment, amenities, activities, other tours, meals and other purchases).

15. Your responsibilities

(i) Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

(ii) You are responsible for the behaviour of yourself and your party. We reserve the right to refuse or cancel your booking or to remove you or a member of your party from any tour or holiday if, in our view, your demeanour or behaviour, or that of a member of your party, is disruptive, dangerous, antisocial or annoying to other people. In such an event, no compensation or refund will be payable and you will be liable to pay any additional expenses reasonably incurred in arranging the curtailment.

(iii) You are responsible for the carriage and care of your luggage throughout your holiday except for such times as it may be in the hands of an airline; where in such circumstances the airline's specific terms and conditions relating to the carriage of baggage will apply. Please ensure that your luggage is loaded on to all transport and be careful to take the correct luggage with you when you leave any mode of transport.

(iv) You must comply with the terms and conditions of the third party suppliers of any travel services that form part of the package. Failure by you to observe such terms and conditions which are incorporated into this contract and available upon request may affect any compensation or liability we may have towards you.

16. Medical Information

Before you book your holiday, you are responsible for ensuring that you declare to us any existing physical or mental health condition, disability or mobility restriction affecting you or a member of your party which may require assistance. If, in our reasonable opinion, your chosen travel arrangements are not suitable for you (or a member of your party), we reserve the right to decline your booking. After booking, you must contact us immediately if there are any changes or if you (or a member of your party) develop a new condition. This is essential for all bookings so that we can determine if your holiday arrangements remain suitable and includes the requirement to inform us if you need to bring any specialist equipment with you such as a wheelchair. If in doubt, you must consult with your doctor about your (or a member of your party's) fitness to travel. We reserve the right at any time to require you to produce medical evidence of your (or the relevant member of your party's) fitness to travel (including submission of a medical certificate certifying this).

For many suppliers, a risk assessment may need to be carried prior to your departure to confirm if your carriage is possible. If you do not inform us of such matters as set out above, we will not be liable if a transport provider refuses to accept you or any member of your party as a passenger. If you do not inform us at the time of booking of any physical or mental health condition, disability or mobility restriction, we reserve the right to cancel your booking when we find out the full details if, in our reasonable opinion, your travel arrangements are no longer suitable, in which case this will be treated as a cancellation by you and cancellation charges will apply as per section 8. If your holiday has already commenced, we will provide you and your party with appropriate assistance in accordance with section 13, but you must pay any costs we incur.

17. Mobility and assistance

You must tell us about all physical or mental health conditions, disabilities, or mobility restrictions (as detailed in section 16). This will allow us to be able to advise on the suitability of our holidays and, wherever possible, put in place arrangements to accommodate your needs. This could include securing assistance at airports and securing accessible hotel rooms but does NOT include our staff (including Tour Managers), our supplier's staff or other customers providing any kind of personal care (such as dressing, eating or toileting), pushing wheelchairs, assisting with embarking or disembarking coaches or trains, or porter luggage when this service is not included as part of your travel arrangements. If you require any of these services, you must travel with a fully able-bodied fare paying travelling companion who must take responsibility for any personal assistance required.

Please note that some of our holidays include off-the beaten track destinations where even the most basic facilities for disabled customers may be lacking. In addition, general standards in these destinations may be very different to those in the UK, and you should take your general comfort into consideration when reviewing the suitability of your travel arrangements.

Travel by ship:

The cruise ships we use have a limited number of cabins adapted for use by those with restricted mobility and are limited as to the number of disabled passengers or passengers with reduced mobility that they can carry. We reserve the right to refuse the carriage of any person if carrying such a passenger would breach any applicable safety requirement or law. We also reserve the right to refuse carriage if the design of the vessel and/or the port infrastructure and equipment would make carriage unsafe or not operationally feasible.

We reserve the right to require that a disabled passenger or a person of reduced mobility is accompanied by another fare paying person capable of providing assistance to ensure compliance with any applicable safety requirement or law or if the design of the vessel and/or the port infrastructure and equipment means that a disabled passenger or person of reduced mobility cannot be carried in a safe or operationally feasible manner without the assistance of another person. Please note that personal daily care cannot be provided by any member of the ship's staff.

Please advise us at the time of booking if you or any member of your party has reduced mobility, requires a specially adapted cabin or would require assistance in an emergency, or as soon as possible (and, in any event, at least 48 hours) before departure should there be a change in circumstances. This is essential for travel by sea or inland waterways, as a risk assessment may need to be carried out prior to your departure. If you do not inform us of such a condition, we will not be liable if an airline or cruise line refuses to accept you or any member of your party as a passenger.

Travel by air:

Under the law, if you are disabled or have difficulty moving around, you can receive assistance when you fly. This free service is available to anyone with mobility problems, for example, because of your disability, age or a temporary injury. To take full advantage of the service you need to book at least 48 hours in advance of your flight. Please contact us as soon as possible prior to your departure.

18. Pregnancy

For cruises, women who are up to 24 weeks pregnant by the end of the holiday are required to provide a medical certificate of fitness to travel. We cannot carry passengers who will be 24 weeks or more pregnant at the end of the holiday. We reserve the right to request a medical certificate at any stage of pregnancy and to refuse travel if we and/or the Master of the ship are not satisfied that you will be safe during your holiday. The doctors aboard the ships (if any) may not be qualified to deliver babies on board, or to offer pre or postnatal treatment, and no responsibility is accepted by Titan in respect of the ability to provide such services or equipment.

For air travel, you are subject to the terms and conditions of your airline, who will have its own policies. Please let us know if you are pregnant or become pregnant prior to departure.

19. Holiday Information

Delays: If you are delayed at point of departure, we will do our best to arrange meals plus accommodation on overnight delays.

Any optional activities (for example, excursions, entertainment, activities, amenities, other tours,) meals or other purchases ('Optional Extras') that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us. For all Optional Extras, your contract will be with the operator/supplier of the Optional Extra and not with us. We are not responsible for the provision of the Optional Extra or for anything that happens during the course of its provision by the operator/supplier. We cannot guarantee that the Optional Extras will be available during your holiday and they will only operate if a sufficient number of people wish to take part. Optional Extras are sold subject to the laws and the exclusive jurisdiction of the courts of the country or state where purchased. We have included them in brochures and on the website to illustrate your choice, not as a recommendation to take part. Tour managers and local representatives are instructed not to act as agents in booking any alternative activities other than those approved by us. Any assistance they may offer at your request does not imply that they have acted as an agent or that these activities have been approved and offered for sale by us.

Actual seat numbers on flights booked by us cannot be guaranteed as there may be changes for airline operational, safety or security reasons. However, the airline will where possible re-accommodate your seats together and match your seating preferences. Where this is not possible, we will refund any applicable seating charges paid to us for the flights affected.

We will advise you with your holiday confirmation of any vaccinations that are required as a condition of entry to the country(ies) that you are visiting. We recommend that you consult your doctor at least 12 weeks before departure, and they will advise you about any other vaccinations required. You may wish to refer to government health advice for your destination at gov. uk/foreign-travel-advice or call the 24-hour phone line 0845 850 2829 - calls cost 4p per minute with BT; other network prices may vary.

EU Banned Carriers List: In accordance with EU Directive (EC) no. 2111/2005, Article 9, we are required to bring to your attention the existence of a 'Community List' which contains details of air carriers that are subject to an operating ban within the EU Community. The Community list is available for inspection at: https://ec. europa.eu/transport/modes/air/safety/air-ban

The Foreign, Commonwealth & Development Office provides up-to-date advice and safety information for British nationals travelling abroad. For the latest travel advice from the Foreign, Commonwealth & Development Office, please visit gov.uk/foreign-travel-advice

20. Insurance

A condition of your booking is that you're suitably insured for your trip. We strongly recommend this is purchased as close to your booking date as possible, to cover you for any unforeseen cancellations. You must notify us of your insurance details no later than 4 months prior to departure, failure to do so means we will not allow you to travel and will treat your holiday as cancelled with the applicable cancellation fee being charged. You must be adequately insured for all your needs to cover all contingencies such as medical expenses, repatriation, and baggage cover. While on holiday, should you choose to take part in any activity which can be deemed as being of a hazardous nature (for example, hang gliding, hot air ballooning, white-water rafting, etc.), it is essential to ensure that cover is provided under the terms of your travel insurance. If you are in doubt, you should contact your insurer. The organisers of some adventure activities that you may choose to take part in whilst on holiday may request that you to sign a waiver of their liability for risks involved. We must draw your attention to the fact that by signing such a document you may well lose any rights to claim for damages in respect of death, injury, or loss of or damage to property even if negligence on the part of the activity organiser is proven to have occurred.

21. Data Protection

Any personal data that you provide will be held securely and for the purpose you have provided it, in accordance with data protection legislation. We may need to disclose personal data to a third party including countries outside the European Economic Area (EEA) for the purpose of providing your holiday. In addition, your data may be disclosed to regulatory bodies or public authorities such as customs or immigration for the purposes of monitoring and/or enforcing compliance with any regulatory rules/codes; and it may be used for marketing, offering renewals, research and statistical purposes and crime prevention.

Where Titan has obtained your permission to do so, they will also contact you by post, telephone, email or other means to tell you about offers, products and services that may be of interest to you. At any time, you can opt out of receiving such information, revise the products you would like to hear about or change the method they use to communicate with you. You can update these preferences by calling 0800 988 5811. For further information about how Titan uses your personal information, please visit www. titantravel.co.uk/moreinformation/privacy-statement or contact the Saga Group Data Protection Officer by email: data. protection@saga.co.uk or post: Saga Travel Group (UK) Ltd, PO Box 249, Seaham DO, SR7 1BG.

Where you provide information about another person, we accept it on the basis that you have their permission to give us access to their personal data (including any sensitive personal data) and that you have told them who we are and what we will use their data for, as set out above.

Please note: We are committed to the ongoing training of our staff and this may involve the recording of telephone conversations.

22. Advance Registrations

You are able to secure your place on your desired holiday before the general release date with a refundable deposit of £50 per person. As soon as we are able to finalise your holiday plans, we will contact you to provide all the necessary details and collect any additional deposit. A contract will exist as soon as we issue our Holiday confirmation. Should you decide against travelling on this holiday prior to receiving our Holiday confirmation or if we are unable to confirm your chosen holiday, your deposit is fully refundable.

Please note: We are committed to the ongoing training of our staff and this may involve the recording of telephone conversations.

23. Travel Agents

When you buy a flight-based holiday, all monies you pay to the travel agent are held by them on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to us for so long as we do not fail. If we fail, any money held at that time by the agent, or subsequently accepted from you by them, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us. When you buy a holiday not including a flight, all monies you pay to the travel agent are held by them on our behalf at all times.

Saga Travel Group (UK) Limited (registration no. 12102155) is registered in England and Wales. Registered office: 3 Pancras Square, London N1C 4AG. Telephone: 01293 363204.

Email: customerservices@sagatravelgroup.com

Period before departure within which notice of cancellation or significant change is received by us or notified to you.	Compensation if we make a significant change	If we cancel your holiday amount you will receive from us.	If you cancel your holiday amount of cancellation charge.
75 days or more	£Nil	Deposit only	Deposit only
74 - 43 days	£15	100% of holiday price + £15	50% of holiday price
42 - 29 days	£30	100% of holiday price + £30	75% of holiday price
28 - 15 days	£45	100% of holiday price + £45	90% of holiday price
14 - day of departure or after	£50	100% of holiday price + £50	100% of holiday price